

Microsec zrt.

# **Privacy Notice**

Identifier: 1.3.6.1.4.1.21528.1.2.1.2.3

Version: 1.14

1 September 2024



## **Track Changes**

Publication	Entry in Force	Amendment / Comment		
1.	25-05-2018	New document.		
1.1	05-04-2019	Extending data management roles, changes in the video system regarding the office move.		
1.2	13-06-2019	mendments necessary due to legislative changes (with repect to the GDPR).		
1.3	22-08-2019	Information about outdoor cameras.		
1.4	08-05-2020	Amendments due to new data processor, updating the provi- sions for the data protection officer and extending the cases of data processing.		
1.5	26-05-2020	Extending the cases of data processing (introduction of paperless service application), small clarifications.		
1.6	04-12-2020	Amendments due to new data processor, extending the cases of data processing (introduction of online video identifica- tion).		
1.7	14-12-2020	Reference to legal requirement (laid down in Section 82/A of the Act CCXXII. of 2015 on the general rules of electronic transaction and trust services). Further amendments and clarifications for GDPR compliance.		
1.8	26-11-2021	Data processing related to the personal data of operators reg istered in frame of the V2X PKI Service.		
1.9	07-04-2022	Modifications and additions made as a result of the annu legal review.		
1.10	13-09-2022	Introduction of additional data processor, expanding the scope of data processing (introduction of non real-time online video identification).		
1.11	19-09-2023	Updating the list of data processors, transferring data to th parties, changing the legal basis for processing the data of organization's administrator, revising data processing in co nection with V2X, using of telephone number for authention tion purposes		
1.12	19-02-2024	Extending the cases of data processing (inclusion of new Root CA to the V2X PKI trust list managed by Microsec)		
1.13	15-05-2024	Addition to the scope of data processing (provision of remote assistance services), minor clarifications.		
1.14	1-09-2024	Amendment required due to the entry into force of Act CIII. of 2023 on the Digital State		

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## 1. General Terms and Contact Details

This privacy notice (*Privacy Notice*) applies to personal data that are or may be processed in relation to you by Microsec Számítástechnikai Fejlesztő zártkörűen működő Részvénytársaság (1033 Budapest, Ángel Sanz Briz út 13., company registry No.: 01-10-047218, Tax ID No.: 23584497-2-41, hereinafter: *Microsec*).

In case you have any questions or comments in relation to this Privacy Notice, please contact our client service desk at the below contact points before using any of the websites at <u>https://www.microsec.hu\_or\_https://e-szigno.hu/</u> furthermore, <u>https://v2x-pki.com/</u> before providing any data under this Privacy Notice to Microsec.

Phone: (+36-1) 505 - 4444

Fax: (+36-1) 505 - 4445

E-mail: info@microsec.hu

If you have any questions, complaints or comments specific to data protection, please contact our Data Protection Officer (DPO), at

dpo@microsec.hu.

## 2. Updates of the Privacy Notice and Accessibility

Microsec is entitled to unilaterally amend this Policy with effect after said amendment. With respect to the foregoing, we kindly ask you to regularly visit our websites at

https://www.microsec.hu\_or https://e-szigno.hu/ furthermore, https://v2x-pki.com/

so that you are aware of any such amendments.

## 3. Reading and Accepting this Privacy Notice

If you provide us with personal data through our websites, or by communicating with our client desk or otherwise under the term of your agreement with Microsec, you thereby declare to have read the provisions of this Privacy Notice effective at the time of providing such data to us.

Special privacy provisions may be applicable in relation to acquiring certain services, of which you will be informed prior to using such services.

# 4. Scope of Processed Data, Applicable Law, Purpose of the Data Processing

We may ask you to provide us with certain data related to you on our websites, or such may be asked of you when communicating with our client desk or our sales representatives, in order for you to acquire or acquaint our services (e.g request a certification, download the beta version of our e-Szignó software etc.) or certain data may be provided or disclosed by you voluntarily through our correspondences. In addition to the foregoing, by using our services (e.g electronic signature with signature certificate, time stamping documents) new data are created which often contain personal data (e.g. the log files related to the use of certificates). This Policy also applies to the processing of such personal data.

## 4.1 Personal Data Processed as Data Processor

Some of our services (e.g. archiving, web-Szignó) imply that we process the personal data of third persons as data processors (e.g. the personal data contained in the archived documents or electronic bills, or the personal data uploaded to web-Szignó). In such cases, Microsec assumes that its client providing the data (being the data controller) disposes of adequate legal grounds to process such personal data. Microsec, as data processor will not investigate the legal basis for data processing (as in many cases Microsec does not even have access to the personal data) and shall not be liable in connection therewith.

The data processor is not under obligation to provide information about the data processing in relation to such persons whose personal data it processes, this is the obligation of the data controller of the personal data in question. In some cases, this Privacy Notice mentions that Microsec acts as data processor, however does not contain all information in relation thereto. Consequently, it may happen that Microsec processes your personal data as data processor even in cases not mentioned in this Privacy Notice.

## 4.2 Applicable Law

When we process personal data, the legal basis and the duration of the data processing is often laid down in the applicable laws. Therefore, this Privacy Notice refers to various pieces of legislation as follows.

- Act CXII. of 2011 on Informational Self-Determination and the Freedom of Information (*Act on Information*);
- Regulation 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (*General Data Protection Regulation* or *GDPR*);
- Regulation 910/2014 of the European Parliament and of the Council on electronic identification and trust services for electronic transactions in the internal market (*eIDAS Regulation*);
- Act CIII of 2023 on the Digital State and Certain Rules for the Provision of Digital Services (hereinafter: *Digital State Act*);
- Decree of the Interior Minister No. 24/2016. (VI. 30.) on the specific requirements of trust services and service providers (*BM Decree*);

- Act V of 2013 on the Civil Code (Civil Code);
- Act C f 2000 on Accounting (Act on Accounting);
- Act CVIII of 2001 on electronic commercial services and services related to informational societies (*Act on Commercial Services*);
- Act V of 2006 on public company information, company registration and winding-up proceedings (*Company Registry Act*);
- Act LIII of 1994 on judicial execution (Act on Judicial Execution);
- Decree of the Minister of Administrative Matters and Justice No. 40/2012. (VIII. 30.) on the rules pertaining to the operation of the electronic delivery system employed in judicial execution (*KIM Decree*);
- Act CXXXIII of 2005 on the rules of the protection of property and personnel and private investigator activities (*Act on Property Protection*);
- Government decree No. 541/2020. (XII. 2.) on the other methods of identification which provide equivalent safeguard to personal presence and are recognized at national level in case of trust services.

# 4.3 Purpose of the Data Processing, Data Transfer, Information on the Rights of the Subject

We generally ask you to provide us with data because we are obligated by law to do so (such as asking for the data to be included in the certificate we issue, or we request further personal data necessary to comply with our identification obligation), or because it is needed for providing the services requested (in particular contact details, telephone numbers, e-mail addresses). Pursuant to Section 3(2) of the Act on Information, and Article 4. 1. of the GDPR, some of the data we ask you to provide or that are provided by you qualify as "personal data".

The information set out in Articles 13 and 14 of the GDPR and the information on your rights related to your data as per Articles 15-22 and 34 are provided to you by Microsec in this Privacy Notice.

Microsec does not transfer your personal data to third countries outside the European Economic Area or to any international organizations and furthermore does not conduct any automated decision making processes based on your personal data (including any profiling).

Based on the General Data Protection regulation you are entitled to ask (among others) the correction and deletion of your data processed by Microsec and we are also obligated to hand these data over to you on a data carrier. Information related to your rights are detailed in Section 16 herein.

## 5. Our obligations Related to Trust Services

The main activities of Microsec are providing trust services and issuing other certificates that are not subject to the law (e.g authentication, encryption). The notion of "trust services" is defined by the eIDAS Regulation under which trust services are:

- (I.) the creation, verification, and validation of electronic signatures, electronic seals or electronic time stamps, electronic registered delivery services and certificates related to those services,
- (II.) the creation, verification and validation of certificates for website authentication; or
- (III.) the preservation of electronic signatures, seals or certificates related to those services (archiving);

A higher level of transactional and IT security is attached to the "qualified" version of the above services and therefore the legislator generally accords a higher level of probative force thereto. The service providers who provide such qualified trust services must comply with much stricter requirements than a service provider who does not provide such qualified trust services.

Microsec provides the following services as qualified trust service provider:

- issuing e-Szignó qualified signature certificates;
- issuing e-Szignó qualified seal certificates;
- e-Szignó qualified time stamp services;
- e-Szignó qualified archiving services.

Under Hungarian law, documents **signed by way of a qualified signature and sealed with a qualified time stamp** prove with full probative force that such document has been signed by the natural person having attached the electronic signature to the document at the time indicated on the time stamp.

By way of a **qualified seal**, legal entities (such as governmental entities and companies) are enabled to create a seal certifying a procedure completed in the name of such entity, which proves with full probative force that the document sealed with the qualified seal is the legal statement of the entity indicated in the certification.

With the use of **qualified archives**, one can ensure that the documents placed in the archive remain authentic until the end of the archiving period and preserve their probative force, therefore it is assumed until proven to the contrary that the electronic signature, the electronic seal or time stamp and the pertaining certificates placed on the electronic document were valid at the time of placing such signature, seal or time stamp.

By using trust services, our clients create proofs that may only need to be used years later.

In order to ensure that (i) the certificates can only be linked to the person indicated in the certificate, (ii) the evidence created with the help of the trust services are safeguarded for a long time, and (iii) there is no unauthorized access, the applicable European and Hungarian legislation (including the eIDAS regulation and the *Digital State* Act) prescribe stringent rules to the providers of trust services.

# If you use our trust services, several pieces of legislation oblige us to process your data.

## 5.1 Identification Obligation in relation to Certificates

One of the most important of these rules is that once we issue a certificate for you or your organization or for your website (in other words if you become a certificate-subject or you file such request on behalf of your organization or in connection with your website so that you qualify as an "applicant") we as trust service provider are obligated under Section 85(1) of the *Digital State* Act to verify the data to be indicated in the certificate as well as the identity and representation rights of the applicant, in particular and based on the content of the certificate, the following:

- your identity,
- the image (photo) of your face,
- in case of identification using video technical means: the photo and video taken of you and the declarations you made during such video call,
- the photo of your ID card,
- the authenticity of the data used to identify you (such as the data indicated in the personally presented or photocopied ID card, driver's license, passport / presented via identification using video technical means) and, if public or central databases are available, the fact whether your identification data matches the contained in such database (in other words the data provided by you will be compared to the data contained by the central personal data and address register),
- your representation rights in case you proceeded on behalf of a legal entity
- the existence of the right of representation which will be indicated in the certificate,
- the right to dispose over the domain verified by the certificate,
- the right to dispose over the IP address indicated in the certificate,
- the existence of the organizational unit contained in the certificate,
- the right to exercise a certain regulated profession in case the certificate will indicate such profession (such as attorney or public notary).

This not only means that we will ask the person requesting the certificate to provide us with certain personal data during the application, but also that we will verify the data so provided in the central personal data and address register kept by the Ministry of the Interior (*Ministry of Interior register*), the company registry, the registry for non-governmental organizations, the register kept by the bar association and the bar for public notaries, the domain registry, in case of schools in the registry for information on public education kept by the Office for Education (in Hungarian: Oktatási Hivatal), the registry of the budgetary authorities kept by the Hungarian State Treasury, the registers will be stored in connection with the given certificate. These data are related to the certificate and therefore will be stored in accordance with the provisions set out in Annex 1 of this Privacy Notice.

# 5.2 Obligation to Store Data in Connection with the Certificates Issued Within the Framework of Trust Services

Section 88(1) of the *Digital State* Act prescribes trust service providers to store the information available to them in connection with the certificates, including those which they became aware of during the creation of the certificate and all personal data related thereto for a period of ten years as of the expiry of the validity of the given certificate. If the trust service provider is notified by any client, authority or court about a dispute relating to the accuracy of the data included in the certificate or the validity of a certificate, the trust service provider continues to be obliged to store said data until the dispute is closed with a final and binding decision even if such time is beyond the ten years following the expiry of the validity of the certificate.

With respect to the above, if you provided us with personal data in the course of requesting and the issuing of a certificate (certificates include: certificates for digital signature, seal and website authentication, encryption signature certificates, qualified or non-qualified, authentication and encryption certificates), such data may not be deleted upon the expiry of the validity of the certificate or with the termination of the underlying service agreement, because we as trust service providers are under obligation to store the data attached to the certificates for a period of 10 years (in order to ensure subsequent traceability and the probative force).

Based on 86 (2) of the *Digital State* Act, in case of identification by video technical means provided in accordance with Government Decree No. 541/2020. (XII. 2.) on the other methods of identification which provide equivalent safeguard to personal presence and are recognized at national level in case of trust services, trust services providers shall record and preserve for 10 years from the expiry date of the certificate the entire communication between the trust service provider and the applicant during the identification by video technical means, the detailed information provided to the applicant in relation to the identification by video technical means which prevents the image and sound recording from deterioration. Based on 86 (3) of the *Digital State* Act, the trust service provider is entitled to preserve the image record taken of the identify card of the natural person for 10 years as of the expiry date of the certificate.

## 5.3 Logging Obligation of the Trust Service Provider

The BM Decree prescribes numerous further rules related to the operation of trust services, which apply to the so called qualified service providers providing qualified trust services. Microsec is the first qualified (trust) service provider registered in Hungary, thus we must comply with these rules.

Based on Section 33 of the BM Decree, Microsec as a qualified service provider, logs all events related to its IT system and to the providing of the qualified services, to ensure the continuity of the operation and to avoid data loss. The recorded data must cover the entire process of providing the qualified service and must be suitable to enable reconstruction of all events connected to the qualified service to the extent necessary to assess real situations. According to Section 34(1) of the BM Decree, "*The logged data shall contain the calendar day and the exact time of the occurrence of the event subject to the logging and all data necessary for the traceability and reconstruction of the event, and also the name of the user or other persons who triggered the occurrence of said event."* (...) Based on Subsection (4) of the same Section of the BM Decree "the qualified service provider ensures the continuous evaluation and monitoring of the logs."

Pursuant to Section 35(1) of the BM Decree, the qualified service provider is obliged to store the data related to the certificates for the time period prescribed by law (which is 10 years as of the expiry of the validity of the certificate, pursuant to Section 88(1) of the *Digital State* Act). The service provider is obliged to store or ensure that data are stored for 10 years as of the date of recording in case of further data recorded in the logs, and in case of the service policy and its amendments, for 10 years as of the date of the version of the policy being repealed.

Consequently, if you use our qualified services, we are obligated to continuously log the service provided to you and to regularly make backup copies thereof. These log files and their backups may contain your personal data. Under the respective legislation, the aim of this is to (i) avoid the loss of data; (ii) ensure IT security; and (iii) reconstruct the events related to qualified services. Therefore, these logs and backups are prepared so that we may provide you with secured services in accordance with the law, where the subsequent traceability of the evidences is ensured.

## 6. Personal Data in Archived Documents

If you use our qualified archiving services, the documents intended to be archived will be uploaded into our archiving system. The documents uploaded by clients in the qualified archives operated by Microsec are stored in an encrypted format, the content of these documents is not known to the staff of Microsec.

In special cases you are entitled to request the decryption of the archived documents from the service provider (for example if you request the termination of the archiving services and you intend to remove the archived documents from the archives). In such event, the decryption is completed by an archiving officer of Microsec (holding a regulated position within the organization of the trust service provider) under documented circumstances and double control and the requested documents are handed over to you in a format determined by you. This process is handled pursuant to Section 14 of the BM Decree according to which the content of the archived electronic document may only be accessed by the archiving service provider and its staff or any person appointed by it with the written authorization of the client of the trust services.

It is possible that the documents uploaded by you in the archives contain personal data of third parties who are in no legal relation with Microsec. In relation to these personal data, Microsec qualifies as data processor and you qualify as the data controller. By using our qualified archiving services, you represent and warrant that you have adequate legal basis to process the data contained in the archived documents. Microsec, as data processor carrying out technical tasks is not aware of the personal data which may be contained in the documents archived by you, as Microsec does not have access to the archived documents. In relation to the personal data contained in the archived documents, you undertake to have obtained the consent of the concerned data subjects for the data processing or you declare that you otherwise have a legal basis for the data processing.

## 7. Data Processing by Microsec, legal bases

7.1 In order that you may review in a clear and comprehensible manner the (i) purpose of the data processing; (ii) the legal basis of the data processing; (iii) in case of data processing based on the legitimate interests of the data controller or a third party, the respective legitimate interests of the controller or the third party; (iv) the personal data retention time; (v) the categories of the personal data subjects; (vi) the group of persons with authorized access within the organization of the data controller in relation to the personal data processed by Microsec, we have summarized the respective information in the table contained in Section 7.2 and Annex 1. As a principle rule, we do not transfer your personal data to third parties. If however, such special case occurs, it is duly indicated in the column listing the persons with access to the concerned personal data.

7.2 According to Article 6 (1) of the GDPR, processing of personal data shall be lawful only if and to the extent that at least one of the following applies:

(a) the data subject has given consent to the processing of his or her personal data for one or more specific purposes;

(b) processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;

(c) processing is necessary for compliance with a legal obligation to which the controller is subject;

(d) processing is necessary in order to protect the vital interests of the data subject or of another natural person;

(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;

(f) processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child.

In case of services provided by Microsec, the subject of the certificate (typically a natural person) is usually different from the Subscriber responsible to pay the service fee and complete the related administrative tasks (typically a legal entity: company, law firm, governmental organization, hereinafter the **Subscriber**). Our services are effectively used by the "subjects" (so for example they create the electronic signature), however using such services is necessary for proceeding on behalf of their employer or other organization. In such cases, the employer or other organization (in the interest of whom certificates are applied for) may initiate the certificate application process by submitting the personal data of all certificate subjects (employees or other persons acting on behalf of the organization) simultaneously, via the organization's administrator (hereinafter: **Mass Application**).

If the certificate-subject is also a signatory to the contract, then in all cases Article 6(1)(b) of the GDPR is the legal basis for the data processing, i.e. the performance of a contract to which the data subject is a party. This is the case when the "subject" is entitled to represent the Subscriber, for example, when the electronic signature certificate is requested by a person who is entitled to represent the Subscriber that is a legal person or when the Subscriber is also a natural person who is billed as a private individual (i.e. the Subscriber and the Subject are the same person). Furthermore, the Subject always signs a contract in case of requesting electronic signature certificates, as in these cases the Subject shall sign the document called "Annex to the Service Contract regarding the Subject" at all times.

However, since a contract is not always concluded directly with the certificate subjects, Article 6(1)(b) GDPR may not always be applicable as a legal basis.

In those cases, the processing of the personal data of the "subjects" by Microsec as data controller cannot be based on Article 6(1)(b) GDPR, since the data subject, whose data are processed by the data controller would have to be one of the contracting parties, which is not the case (except in the cases detailed above).

In such cases, the data processing is based on Article 6(1)(f) of the GDPR, the legitimate interest of Microsec. The legitimate interest of Microsec is based on the performance of the service contract between Microsec and the Subscriber, for which purpose it is necessary to process the personal data of the "subjects" who actually use the service.

If Microsec bases the processing of personal data on the legitimate interests of the controller or a third party pursuant to Article 6(1)(f) of the GDPR, a balancing test is prepared each

case, comparing the interests of the controller with the fundamental rights of the data subject and deciding on this basis whether the processing is lawful. If the certificates are requested by way of a Mass Application by the organization's administrator, from the point of time when the organization's administrator provides the personal data of the subjects to Microsec until the subject signs the document called "Annex to the Service Contract regarding the Subject" the legal basis of the data processing is also Article 6(1)(f) of the GDPR. At this time, Microsec has not yet been able to obtain the necessary consent from the certificate subjects for the data processing, so the personal data of the certificate subjects provided by the organization's administrator are processed by Microsec on the basis of the legitimate interests of the employer or other third party (the contracted partner of Microsec) providing the data. This is not always the case, as it is possible that the Subscriber is also a natural person, and we issue our invoice to this person as a private citizen. Therefore, the data pertaining to the Subscriber and to the natural person proceeding on its behalf is handled separately from the data of the certificate-subject in the table contained in Annex 1.

## 8. Authorized Data Processors

In connection with some technical tasks pertaining to the data processing activities, Microsec employs data processors. Microsec informs you on the person of the data processors in this section. Should Microsec employ further data processors, this section shall be updated accordingly and Microsec shall inform the data subjects as set out in the Privacy Policy (the internal data protection rules and regulations applied at Microsec, in Hungarian: Adatkezelési Szabályzat) of Microsec.

Personal data transferred for data processing	Name and contact details of the Data Processor		
The phone calls conducted by the customer service are being recorded, therefore, both the data of employees and clients (their voices and other personal data that may be shared throughout the phone call) are pro- cessed by Arenim.	Arenim Technologies Fejlesztő és Szolgáltató Korlátolt Felelősségű Társaság Company registration number: 01-09- 330669 Registered seat: 1117 Budapest, Infopark sétány 1. I. ép.		
The documents, e-mails prepared in the course of the conclusion and performance of client agreements based individual orders, offers made in relation to the conclusion of such agreements, request of information about our services are recorded by Pipedrive OÜ. The processed data are typically the contact details of the individual proceeding on behalf of the partner in connection with the agreement (name, address, telephone number, e-mail) and also his/her activity in relation to the preparation and performance of the agreement.	Pipedrive OÜ Registered seat: Mustamäe tee 3a, Tallinn 10615, Estonia		

Microsec currently applies the following data processors:

The data necessary for carrying out the video identification: photo of the identity card of the applicant and all data indicated therein, photo of the applicant, image and sound (video) recording and the declarations of the applicant made during the video technological identification.	Electronic Identification, S.L. Registered Seat: Avenida Ciudad de Bar- celona 81 - 4ª planta, C.P. 28007 Madrid Registration number: B-86681533
In connection with the software package necessary for non-real-time online video identification provides software tracking, in- cident management and remote monitoring services and provides a service to fix the bugs of the software package. In course of providing the service, the data processor has access to the following data necessary for the video identification: the image of the ap- plicant's identity documents and the data contained therein, the photograph, image and sound recording (video) of the customer and the statements made by the customer in course of the video identification.	FaceKom Korlátolt Felelősségű Társaság Company registration number: 01-09- 962028 Registered seat: 1015 Budapest, Szabó Ilonka utca 9.
In connection with the potential crushes of the e-Szignó mobile application, the applica- tion version, operating system version of the User's mobil device, device type, language, the circumstances in which the crush oc- curred, the user's OID or, in the absence of an OID, email address, and the unique iden- tifier (vendor) within the operating system.	Google Ireland Limited Registered seat: Gordon House, Barrow Street, Dublin 4, Ireland

## 9. Newsletters

You have the right to unsubscribe from our newsletters at any time without limitation and justification, free of charge, at any of the following contact points: info@microsec.hu, Microsec zrt. 1033 Budapest, Ángel Sanz briz út 13.; client service desk: (+36-1) 505 – 4444.

Furthermore, if you receive advertising from us in an e-mail, we will remind you in each of these e-mails that you have the right to unsubscribe at any time, without limitation and justification, free of charge.

# **10.Information on CCTV Recordings at our Office Building**

We operate a CCTV system at our client service desk for the protection of our property pursuant to **Act on Property Protection**. The notice prepared pursuant to Section 28(2) d) of the Act on Property Protection is displayed in our client helpdesk office, while detailed information on the recordings, as recommended by the guidelines of the Hungarian National Authority for Data Protection and Freedom of Information, is set out in this Privacy Notice.

The legal basis for the CCTV recordings operated by Microsec is Section 6(1) b) of the Act on Information and Article 6(1) f) of the General Data Protection Regulation - the legitimate

interest of Microsec, therefore the CCTV is mainly used for the protection of Microsec's assets, to prevent crime and obtain proof of crime if necessary, to ensure the integrity and undisturbed operation of trust services. Through this means detection of such crimes and identifying the perpetrator is easier. Prevention of such crimes cannot be achieved through other means, and the application of CCTV does not exceed the necessary measures, therefore it does not restrict the right of informational self-determination of the data subjects. Microsec has conducted the balance of interests test with respect to the data processing activity and has documented it properly.

For the sake of property protection, two cameras are installed in the client service area of Microsec located at the ground floor of 1033 Budapest, Ángel Sanz Briz út 13., which the clients typically enter in order to receive their cards (personal identification). The cameras in the client service area are directed to the waiting area and the entrance. Further areas where clients or potential clients might enter are also covered by cameras are as follows:

- First floor: one camera covers the entrance door, another one covers the entrance of the meeting room and the adjacent corridor.
- 2) Third floor: one camera covers the waiting area, two further cameras are directed to the corridors leading to the elevators

In addition, six outdoor cameras have been installed that focus on the facade of the Microsec building and serve security purposes.

Microsec monitors the events through the recordings made by these thirteen cameras and stores the recordings at its registered seat located at 1033 Budapest, Ángel Sanz Briz út 13., the place of the recordings are made. Microsec stores the recordings in a secure location, closed off from the public, on the hard drive of its own hub computer, accessible only with a username and password.

The recordings may be viewed only in case there is a security breach; otherwise, the system deletes the recordings after 7 days. The management is entitled to review the recordings in case of a security breach, while the employees of the Operational Department may review the recordings for the purposes of maintenance. Microsec does not transfer the fixed recordings except if the crime investigation authorities require so for the investigation of a security breach.

In case you visit our client service desk in person, it is possible that you will appear in the recordings made by our CCTV system, therefore your movements and image (which qualify as personal data) may be recorded. As it is possible that your image qualifying as personal data is processed by us, you are hereby kindly notified that you have certain rights in relation to this data processing as set out in Chapter 16 of this Privacy Notice (in particular you have the right to ask for information as to whether data processing is in progress, you may request erasure of your data with the exception of certain cases as outlined in the present Privacy Notice, you may object against the data processing). Chapter 16 also contains the legal remedies available to you. In addition to the rights set out in Chapter 16 you are also entitled to

request to access (i.e. to look into) the recordings concerning you from the DPO, provided that you justify the reason for requesting access to the footages and that you determine the time of preparation of the recording with at least 30 minutes of accuracy (so that finding the footage would not mean a disproportionate burden for Microsec). Microsec shall keep reports on the reason and time of accessing the recordings and the name of the person making the request. We hereby inform you that you cannot request erasure of the recordings before the expiration of the retention period, otherwise the purpose of applying CCTV cannot be ensured.

# 11.Placing Anonymous Visitor Identification (cookie) on Our Website

As most companies, Microsec also uses cookies when operating its websites (www.e-szigno.hu, www.microsec.hu, portal.e-szigno.hu, web-szigno.com, hereinafter: the website).

Microsec places small data packages (cookies) on your computer and then reads them with the help of your browser in the interest of operating and analyzing the use of our website and thereby improving our services. This is necessary because if your browser returns a cookie previously saved, the operator processing the cookie can link your current visit with previous ones, but only in connection with the content of the website.

When you visit our websites, a notice will pop up at the bottom of the screen informing you that Microsec uses cookies to improve the functionality of the website and enhance your browsing experience. The notice also contains a link to this Privacy Notice. The cookies used on our website are distinguished between cookies that are essential for the functioning of the website and comfort cookies that enhance your browsing experience. You give consent to the use of cookies by clicking on one of the following buttons on the right of the pop-up cookie bar:

- "I accept the cookies essential for the functionality of the website" or

- "I accept all cookies".

Please note that the use of cookies essential for the functionality of the website does not involve the processing of personal data, so consent to the use of these cookies is not required from a data protection perspective.

Without the use of these cookies, our websites cannot be displayed, therefore it is obligatory to download them in order to browse our websites.

Comfort cookies to enhance your browsing experience may only be used upon your explicit consent (as personal data may be processed if you download them).

You can erase the cookies from your computer at any time and you can also block the application of cookies in your browser. Usually the 'Tools/Settings' menu provides the options to manage cookies, under the 'Privacy' settings, under the name "cookies". You can find more detailed guidelines at the following websites on secure online communication: Please note that erasing the cookies or rejecting the cookies on our website as outlined above may negatively impact your browsing experience. European Interactive Digital Advertising Alliance (http://www.youronlinechoices.com/hu/)

Hungarian Civil Liberties Union (http://www.nopara.org/blank-bvzk2)

#### Google Analytics services

The independent evaluation of visitation frequency data and other web-analytical statistics is assisted by Google as service provider by a built-in Google Analytics tracking code.

The legal basis for processing Google Analytics cookies is Article 5(3) of Directive 2002/58/EC concerning the processing of personal data and the protection of privacy in the electronic communications sector and additionally, your consent which you provide or withdraw by the adequate setting of your browser functions.

<u>The function of Google Analytics cookies</u>: Google Analytics cookies help the website operator to receive to most important information of the use of the website and to draw certain conclusions therefrom to further improve the website. These cookies gather information anonymously (e.g. the number of visit, which website lead the user to our website and which websites this user visited), without the identification of the user.

Detailed information on data procession in relation to Google Analytics cookies can be found at the below websites:

Google Privacy Guidelines (https://www.google.com/intl/hu/policies/privacy/)

Google Analytics Information for developers (<u>https://developers.google.com/analyt-ics/devguides/collection/analyticsjs/cookie-usage</u>)

The websites of Microsec use the following cookies:

When	Name of cookie	Cookie life- time	Purpose of cookie	Personal data stoage?	Essential for functional- ity?
when loading website	has_js	session	Stores the existence of Javascript, for a more convenient browsing ex- perience.	no	yes
when loading website	cookie- agreed- version	3 months 8 days	It records the ac- ceptance of the use of cookies.	no	yes
when loading website	_gat	1 year	Google Analytics cookie. It is used to control the speed of requests.	yes	no
when loading website	_gid	1 day	Google Analytics cookie. It is used to distinguish between users.	yes	no
when loading website	_ga	2 years	Google Analytics cookie. It is used to distinguish between users.	yes	no

#### www.microsec.hu

www.e-szigno.hu

When	Site	Name of cookie	Cookie lifetime	Purpose of cookie	Personal data stoage?	Essential for functional- ity?
when loading website	e- szigno.hu	cookie:ac- cepted	1 year	It records the ac- ceptance of the use of cookies.	no	yes
when loading website	e- szigno.hu	eszigno_locale	Session	It records the lan- guage chosen or preferred by the user.	no	yes
when loading website	e- szigno.hu	csrf_token	Session	The visitor's own unique identifier that his/her browser sends to the web- site (prevents an unwanted command from being sent to the site on behalf of the user)	no	yes
when loading website	e- szigno.hu	PHPSESSID	Session	Identification of PHP session	no	yes
when loading website	e- szigno.hu	_ga	2 years	Google Analytics cookie. It is used to distinguish between users.	yes	no
when loading website	e- szigno.hu / youtube.co m	PREF	2 years	Google uses this cookie to record the user's language preference.	yes	no
when loading website	e- szigno.hu / youtube.co m	VISI- TOR_INFO1_LI VE	6 months	This cookie is used as a unique identi- fier to track the viewing of videos.	yes	no
when loading website	e- szigno.hu / youtube.co m	CONSENT	2 years	This cookie is nec- essary to view video content em- bedded in the site.	yes	no
when loading website	e- szigno.hu / youtube.co m	YSC	Session	This cookie is set by the YouTube video service on websites containing embed- ded YouTube video.	yes	no

## www.portal.e-szigno.hu

When	Name of cookie	Cookie life- time	Purpose of cookie	Personal data stoage?	Essential for func- tionality?
when loading website	PHPSES- SID	Session	Identifies the PHP ses- sion (identifies the ses- sion, no user settings are lost, text entered in a form is kept within the session)	no, but the session itself might contain personal data	yes
upon acceptance of cookie	cookiecon- sent_sta- tus	1 year	It records the acceptance of the use of cookies.	np	yes
after login	x-cdn	Session	Required for Paypal	yes	yes
after login	x-pp-s	Session	Required for Paypal	yes	yes

When	Name of cookie	Cookie life- time	Purpose of cookie	Personal data stoage?	Essential for func- tionality?
after login	nsid	Session	Required for Paypal	yes	yes
after login	X-PP-L7	Session	Required for Paypal	yes	yes
after login	akav- pau_ppsd	Session	Required for Paypal	yes	yes
after login	en- force_pol- icy	6 months	Required for Paypal (GDPR)	yes	yes
after login	ts	3 years	Required for Paypal	yes	yes
after login	ts_c	3 years	Required for Paypal	yes	yes
after login	KHcl0EuY7 AKSMgfvHl 7J5E7hPtK	19 months 2 months	Required for Paypal	yes	yes

#### www.web-szigno.com

When	Name of cookie	Cookie life- time	Purpose of cookie		Essential for functionality?
when load- ing website	G_AU- THUSER_H	While the ses- sion is active (until the browser is closed)	Necessary to login via a Google ac- count	yes	no (but it is necessary to login via a Google ac- count)
when load- ing website	G_ENA- BLED_IDPS	Unlimited	Necessary to login via a Google ac- count	yes	no (but it is necessary to login via a Google ac- count)
when load- ing website	_gid	1 day	Google Analytics cookie. It is used to control the speed of requests.	yes	no
when load- ing website	_gat	1 hour	Google Analytics cookie. It is used to control the speed of requests	yes	no
when load- ing website	_ga	1 year	Google Analytics cookie. It is used to distinguish between users.	yes	no

## **12.Measurements to Secure Data Privacy**

For Microsec, data and information security are high priority issues, as it is an organization certified under ISO 27001 standard since 2003. ISO 27001 is an information security standard, which applies a process-driven approach to the establishment, introduction, operation, monitoring, maintenance and development of the entire information security management system of an organization.

To ensure compliance with the standard, Microsec is audited yearly, in the course of which our entire data processing procedure is reviewed. By complying with the ISO 27001 standard, it is certified by an independent, external certifying body that Microsec has an information security system that is suitable to ensure the safeguarding of the confidentiality, integrity and availability of the data retained by us.

The ISO 27001 standard prescribes clearly: "All applicable legal, regulatory, contractual requirements and the organization's respective approach to comply with these requirements must be clearly identified, documented and updated in respect of all information systems and organization". As a result, our ISO 27001 certification means that the information systems of Microsec comply with the information security requirements set forth by law.

The security of your information is ensured by the following measures, with special attention to Article 32 of the General Data Protection Regulation as well:

- encryption of the personal data provided by the user, especially the passwords;
- regular risk assessment in accordance with the ISO 27001 standard (in order to identify the threats ad vulnerability which my impact our information system);
- stringent internal policies regarding the handling of IT equipment containing data and data carriers;
- ensuring continuous operation which is also required of us as trust service providers, which helps preventing data loss even if an unforeseen event occurs;
- communication through an encrypted SSL channel; and
- limitation of the access to information (only those members of staff are authorized to access the personal data we process, whose access is necessary in order to achieve any of the above purposes)

Please help us keeping information safe by not using obvious passwords and by regularly changing your password. We kindly ask you not to disclose your password to other persons.

## **13.Managing Data Breaches**

According to the General Data Protection Regulation, "data breach" means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data transmitted, stored or otherwise processed.

In case there is a probable suspicion of a data breach, in line with the relevant provisions of the Privacy Policy and the GDPR, the data protection officer and the members of management shall initiate the investigation of the incident and, if necessary, shall report it to the supervisory authority and inform the concerned data subjects.

## **14.Activities Conducted as Data Processor**

If you did not provide us directly with your personal data (e.g your data is contained by

documents archived by a Subscriber, your contact details have been provided by your employer in an individual agreement or you applied for one of our job openings which you became aware of from a source other than our website), Microsec may qualify as data processor in your regard. In such cases, the person who handles your data based on your consent or a contract or other legal basis and who transferred your data to us is the data controller (e.g the Subscriber).

If Microsec processes personal data as data processor pursuant to an engagement of another data controller, Microsec still complies with the provisions of this Privacy Notice and processes the relevant data in accordance with the applicable law and the obligations undertaken vis-á-vis the data controller.

In the event that the Subscriber or any other processor acting as data controller engages Microsec as data processor to process personal data on behalf of the Subscriber or another data controller, Microsec undertakes pursuant to Article 28 of the General Data Protection Regulation:

- to process the personal data only based on the written instructions of the controller, with the exception that the data processing is obligatory pursuant to the applicable European Union or Member State law; in such a case, the data processor shall inform the data controller of that legal requirement before processing,
- that the purpose and means of the data processing shall be determined by the data controller,
- to take all security measures prescribed Article 32 of the General Data Protection Regulation,
- to engage another data processor only as allowed under the provisions of the General Data Protection Regulation,
- to assist the data controller in the fulfilment of the data controller's obligation to respond to requests concerning exercising the data subject's rights,
- after the data processor no longer provides the services involving data processing, to delete or return all personal data to the data controller, depending on the choice of the data controller, to , and to delete all existing copies, unless the laws of the European Union or a Member State require the storage of the respective personal data,
- to make available to the data controller all information necessary to demonstrate compliance with the obligations laid down in Article 28 of the General Data Protection Regulation and allow for and contribute to audits, including inspections, conducted by the controller or another auditor mandated by the controller, including on-site audits.

Notwithstanding the above, Microsec excludes any and all liability as data processor in respect of such obligations, which shall be complied with by the data controller, therefore Microsec will not investigate whether the controller disposes of the consent or other legal basis in relation to the transferred personal data, other than requesting a respective statement of the controller.

It is the liability of the controller to immediately notify Microsec if the legal basis of the data processing in relation to the transferred data had ceased to exist.

In case Microsec processes the affected personal data exclusively pursuant to the agreement concluded with the controller, the data shall be destroyed or returned to the controller upon the termination of said agreement.

# **15.Personal Data Pertaining to Children and Third Persons**

Persons under the age of 16 may not provide Microsec with personal data pertaining to them unless they obtained consent from their legal guardian.

By providing your personal data, you represent and warrant that you proceeded in compliance with the above, that your legal capacity in connection with providing your personal data is not limited.

In case your legal capacity to provide personal data is limited in any way, you are obliged to obtain the consent of concerned third parties (e.g. legal guardian, legal representatives or other persons). In this regard you shall consider whether the consent of any third person is required for providing the given personal data, therefore, the compliance with the foregoing Section is your responsibility. By providing your personal data to Microsec without the consent of third parties, you represent that your legal capacity to provide such data is not limited.

# 16. The Rights of the Affected Person and Legal Remedies Available

Following May 25, 2018 your privacy rights and the pertaining legal remedies are governed by EU legislation, in particular the General Data Protection Regulation (including in particular Articles 15., 16., 17., 18., 19., 20., 21., 22., 77., 78., 79. and 82.). Below is a summary of the most important provisions.

In case you wish to enforce the below rights, please contact our DPO at <u>adatvedelmitiszt-viselo@microsec.hu</u> e-mail address, and at the telephone number (+36-1) 505 – 4477.

# **16.1 Your Right of Access**

You have the right to receive information from us as to whether your personal data are being processed. If yes, you have the right to access your personal data and to gain access to the following information:

- a) purpose of the data processing;
- b) categories of the processed personal data;

- c) the recipients or the category of recipients receiving or intended to receive your personal data including in particular any recipients in third countries or international organizations;
- d) if applicable, the planned period of the retention of the personal data or if such is not possible, the criteria used for determining such period;
- e) you have the right to request from us the rectification or erasure or restriction of processing of personal data and you are entitled to object against the processing of your personal data;
- f) the right to lodge a complaint with a supervisory authority; and
- g) if the data was not collected from you, all information available on the source thereof;
- h) the existence of automated decision-making, including profiling, and at least in those cases, meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject.

The above information is provided to you within the framework of this Privacy Notice. If you require, we will provide you with a copy of your personal data being processed by us. If you filed your request with us electronically, the information must be provided in an electronic format which is widely used unless you request otherwise.

If this Privacy Notice does not contain the information you require and you contact Microsec with a request relating to individual data processing or to be provided with a copy of your personal data, Microsec shall respond to your request within the shortest time after filing your request, but in all cases within 25 days, in an easy-to-understand written format.

## **16.2** Right to Rectification and Erasure (the "Right to be Forgotten")

You have the right to request the rectification of your inaccurate personal data which we shall respond without undue delay.

You the right to have your incomplete personal data completed, including by means of providing a supplementary statement.

You have the right to obtain the erasure of personal data concerning you without undue delay where one of the following grounds applies:

- a) the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
- b) you withdraw consent on which the processing is based and there is no other legal ground for the processing;
- c) you object to the processing pursuant to Article 21(1) and there are no overriding legitimate grounds for the processing;

- d) the personal data have been unlawfully processed;
- e) the personal data have to be erased for compliance with a legal obligation in Union or Member State law; or
- f) the personal data have been collected in relation to the offer of information society services

We cannot comply with your request of erasure in case we are obligated to continue processing your data pursuant to the applicable law (such as for example before the expiry of the 10-year retention period in relation to certificates), or in order to ensure that we can present, enforce and defend our legal claims.

## 16.3 Right to Restriction of Processing

You have the right to request that we restrict the processing of your data in the following case:

- a) the accuracy of the personal data is contested by you, for a period enabling us to verify the accuracy of the personal data;
- b) the processing is unlawful and you oppose the erasure of the personal data and request the restriction of their use instead;
- c) we no longer need the personal data for the purposes of the processing, but you require them for the establishment, exercise or defense of legal claims;
- d) you have objected to processing, pending the verification whether the legitimate grounds of Microsec override yours.

Where processing has been restricted as per the above, such personal data shall, with the exception of storage, only be processed with your consent or for the establishment, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of a Member State.

We will inform you before the restriction of processing is lifted.

## **16.4 Right to Data Portability**

You have the right to receive the personal data concerning you, which has been provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller if Microsec (i) processes your data pursuant to your consent or an agreement; and (ii) the data processing is carried out by automated means.

In exercising your right to data portability, you shall have the right to have your personal data transmitted directly from one controller to another, where technically feasible.

## **16.5 Right to Object**

You have the right to object, on grounds relating to your particular situation, at any time to processing of personal data concerning you. In such case, we shall no longer process your personal data unless we demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defense of legal claims.

Where personal data are processed for direct marketing purposes, you have the right to object at any time to processing of personal data concerning you for such marketing to the extent that it is related to such direct marketing. Where you object to processing for direct marketing purposes, the personal data shall no longer be processed for such purposes.

In the context of the use of information society services, and notwithstanding Directive 2002/58/EC, you may exercise your right to object by automated means using technical specifications.

You also have the right to object to data processing of your personal data pursuant to Section 21 of the Act on Information. Microsec shall review the objections within the shortest time possible as of receipt of the request but no later than within 15 days and shall adopt a decision on the grounds thereof and shall inform you of the result in writing.

### 16.6 Right of Complaint Before the Supervisory Authority

You have the right to file a complaint with the supervisory authority - in particular the authority competent in the Member State according to your place of residence, employment or the suspected infringement – if you deem that the processing of your personal data infringes the General Data Protection Regulation. In Hungary, the competent authority is the Hungarian National Authority for Data Protection and Freedom of Information (http://naih.hu/; 1530 Budapest, Pf.: 5.; telephone: +36-1-391-1400; fax: +36-1-391-1410; e-mail: ugyfelszolgalat@naih.hu).

#### 16.7 Effective Legal Remedies Against the Supervisory Authority

You have the right for effective legal remedies against the binding decision adopted by the supervisory authority concerning you and also if the competent supervisory authority does not deal with your complaint or it does not inform you within three months regarding the developments or results of the procedure pertaining to the complaint filed. The procedure against the supervisory authority shall be lodged in the Member State's court competent according to the registered seat of the authority.

# 16.8 Effective Legal Remedy Against the Data Controller or the Data Processor

In case of breach of your rights ensured by the General Data Protection Regulation, you have the right to seek remedy from a court of law. The litigation may be lodged – depending on your choice – before a court competent according to your address or residence.

#### ver. 1.14

#### Annex 1

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?				
1 Issuing certifica	Issuing certificates related to signature, website authentication and code signing for natural persons							
Issuing quali- fied certificates (or non-quali- fied but issued based on per- sonal identifica- tion) to create electronic signa- ture, for website authentication and code sign- ing, to natural persons, enforc- ing claims if necessary	the certificate: in case of certificates for website au- thentication and code signing Arti- cle 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is first provided elec-	cate (typically a natural person) and the subscriber who pays the service fee and performs the administrative tasks related to the service are different persons, we will collect the billing data of the Subscriber, which, if the Subscriber is a natural person, will be processed in accordance with point 8 of this Annex. The following data is requested for identification of the applicant (in case of signature certificates: certificatesubject): name, birth name, mother's name, place and date of birth, type and number of the identification document, in case of representative of the company: tax number. In order to keep contact	At least 10 years as of the expiry of the certificate pursuant to Section 88(1) of the <i>Digital State</i> Act. If the trust service provider is notified by a claimant, public authority or court of a dispute concerning the authenticity or validity of the data contained in the cer- tificate, the trust service provider shall comply with the obligation to preserve the data until the dispute is finally settled, even if the ten-year pe- riod from the expiry of the certificate has already expired.	<ul> <li>registration officers (the job description of the position is set out in Section 2 of the BM Decree: it means the scope of work of the person responsible for approving the creation, issuance, withdrawal and suspension of certificates – access is required for handling the appli- cation and carry out the personal identification)</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special re- quests of clients with individual agreements</li> </ul>				

Type and pur- pose of the data processing	cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	tory certificate, Ar- ticle 6(1)(b) of the General Data Pro- tection Regulation - the performance of a contract to which the data subject is a party, the scope of which is detailed in point 7. In this case, the subscriber will sign the "Annex to the Service Contract regarding the Sub- ject". In relation to data reconciliation nec- essary for issuing the certificate: Ar- ticle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data controller : the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act which consists of the verification	the data of the applicant, which may be supple- mented – if requested – with the e-mail address of the applicant as well as the name of the applicant's or- ganization (e.g employer) and the name of the coun- try where the organization operates. If you request a website authentication cer- tificate through our website and you are a natural per- son, your name will not necessarily appear, but the IP address and domain name provided in your ap- plication will be indicated in the certificate which also qualifies as personal data. Furthermore, we also rec- ord your registration and suspension password so that you can effectively use and eventually suspend your certificates. The personal identification data provided during your application for a certificate will be compared to the data indicated in the Minis- try of Interior register thereby complying with our legal obligation. In addition to the data provided, the data retrieved from the Ministry of Interior register		The certificate store is public, so the data contained therein can be accessed by third parties.

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	of the authenticity of the data used for personal identi- fication and com- parison with the data contained in	contains the sex of the ap- plicant, which is compared with the data on the pro- vided ID document as part of the identity check. If data or information not		
	the Ministry of In- terior register If issuing the cer-	included in the Ministry of Interior Register is required for the issuance of the cer-		
	tificate requires such data or infor- mation that is not	tificate, in connection with the verification of such data or the issuance of the re-		
	contained in the Ministry of Interior register (especially a title, the exist-	quired certificate, the trust service provider must iden- tify without any doubt the person from whom the		
	ence of member- ship, appearing in a database or	data, information or verifi- cation (in particular the verification pursuant to		
	other identifier), the trust service provider issues the certificate after	Section 18 (2) of Act LXXVIII of 2017 on Legal Practice) is requested. Therefore, if the data or in-		
	having requested the organisation entitled to verify	formation cannot be veri- fied in a public database or if the public database does		
	the required data or information, or after comparing it with other - if	not contain the amount of personal identification data necessary to identify the person concerned beyond		
	available, public - registers.	reasonable doubt, the trust service provider shall pro- vide the following data of		
	Article 6(1)(a) of the General Data	the person concerned to the body managing the register and issuing the		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	Protection Regula- tion - the data sub- ject's consent in relation to the dis- play in the certifi- cate store after the issuance of a sig- natory certificate, which the data subject gives when applying for the certificate.	verification: name, place of birth, date of birth. In case of website authen- tication certificate re- quests, your right to dis- pose over the domain name and IP address provided during f requesting the cer- tificate will also be verified in the respective registers. The certificate store con- tains the personal data		
Issuing non- qualified signa- ture certificates (without per- sonal identifica- tion) to natural persons (such as the signature certificates is- sued to exami- nation officers and school staff), enforcing claims if neces- sary	Upon request of the certificate: the performance of a contract to which the data subject is a party, the scope of which is detailed in point 7. In this case, the sub- scriber will sign the "Annex to the Ser- vice Contract re- garding the Sub- ject". In relation to data reconciliation nec- essary for issuing	contained in the certificate. Microsec offers such signa- ture certificates for natural persons that operate with a software and that are is- sued remotely in a simpli- fied procedure without per- sonal identification. A lower level of security applies to these certificates than to those which require per- sonal presence, so these "non-qualified" (enhanced security) certificates and the signatures created with such certificates are not ac- cepted in every situation. Notwithstanding, the ad- vantage of these certifi- cates is that these can be	At least 10 years as of the expiry of the certificate pursuant to Section 88(1) of the <i>Digital State</i> Act. as this retention pe- riod is not only pre- scribed to qualified certificates but to all certificates issued as a trust service pro- vider. If the trust service provider is notified by a claim- ant, public authority or court of a dispute concerning the au- thenticity or validity	<ul> <li>registration officers</li> <li>application operators</li> <li>system administrator key account managers to administer the special requests of clients with individual agreements</li> <li>The certificate store is public, so the data contained therein can be accessed by third parties.</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	the certificate: Ar- ticle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data processor: the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act based on the photocopy of per- sonal identification documentation / the personal iden- tification docu- ments demon- strated in person and comparing these data with the data in the Ministry of Interior register	issued without the personal presence of the certificate- subject before our client service desk or a public no- tary. If the subject of the certifi- cate (typically a natural person) and the subscriber who pays the service fee and performs the adminis- trative tasks related to the service are different per- sons, we will collect the bill- ing data of the Subscriber, which, if the Subscriber is a natural person, will be pro- cessed in accordance with point 8 of the Annex. However, Microsec is re- quired even in case of these certificates to check the identity of the applicant certificate-subject. In order to complete this identification obligation, we ask the certificate-subject placing the request to send us by post, or electronically via our application platform the photocopy of his/her personal ID card, passport or driver's license or in case he/she does not wish to send us such photocopy, to present it personally to our client service desk at a time	of the data con- tained in the certifi- cate, the trust ser- vice provider shall comply with the ob- ligation to preserve the data until the dispute is finally set- tled, even if the ten- year period from the expiry of the certifi- cate has already ex- pired.	

Type and pur- pose of the data processing cessing		Term of the data processing	Who has authorized access to the data within Mi- crosec?
	previously scheduled, in which case the presented identification document is not photocopied.		
Article 6(1)(a) of the General Data Protection Regula tion - the data sub ject's consent in relation to the dis play in the certific cate store after the issuance of a sig nature certificate which the data subject gives when applying for the certificate.	The following information is requested for remote iden- tity check of the certificate- subject in case of non-qual- ified certificates: name, birth name, place and date of birth, mother's name, type of identification and the ID number, in case of representative of the com- pany: tax number. These data will be compared to the data contained by the Ministry of Interior register pursuant to our legal obli- gation. In addition to the data provided, the data re- trieved from the Ministry of		

ties, enforcing

claims if neces-

entitled Request

for Certificate be-

fore a public no-

tary or a Microsec

colleague respon-

sible for registra-

tion.

behalf of the legal entity:

birth

mother's name, place and

number of the identification

date of birth, type and

documentation.

name,

name,

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		to enable the use and suspension of the certificates.		
		In order to keep contact with our client, we ask for a telephone number and an e-mail address.		
		The certificate store con- tains the personal data contained in the certificate.		
2 Issuing certifica	ates related to sign	ature, website authenticati	on and code signing	-
Qualified (and non-qualified but issued based on per- sonal identifica- tion) services related to seals (signature cer- tificated issued to legal enti- ties), and issu-	Upon requesting the certificate: Ar- ticle 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is first provided elec- tronically on the Microsec website when submitting	When a legal entity applies for a certificate, a natural person proceeds on their behalf as the person plac- ing the request. Microsec is obligated to verify the identity of the natural person proceeding in case of such certificates and also the right of repre- sentation of such persons.	At least 10 years as of the expiry of the certificate pursuant to Section 88(1) of the <i>Digital State</i> Act. If the trust service provider is notified by a claimant, public authority or court of a dispute concerning the authenticity or validity of the data	<ul> <li>registration officers (for handling the applications and carrying out the identification procedure)</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>
ing of website authentication and code sign- ing certificates	the request for the services and then on paper, by sign-	The following data is re- quested for the verification of the identity of the natu-	contained in the cer-	

the obligation to

preserve the data

until the dispute is

finally settled, even

if the ten-year pe-

riod from the expiry

sary

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	In relation to data reconciliation nec- essary for issuing the certificate: Ar- ticle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data controller: the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act; in case you proceed on behalf of a legal entity (so you are requesting the certificate for an organization), your authorization to represent the entity (and your personal identifi- cation in relation thereto) will be verified.	These data provided will be compared to the data indi- cated in the Ministry of In- terior register thereby complying with our legal obligation. In addition to the data provided, the data retrieved from the Ministry of Interior register contains the sex of the applicant, which is compared with the data on the provided ID document as part of the identity check. We also keep record of your registration and suspension password so that you can effectively use and eventu- ally suspend your certifi- cates. In order to ensure contact with our client, we ask for the telephone number and e-mail address during the application. If you request website au- thentication the right to dispose over the domain name and IP address pro- vided by you in the course of requesting the certificate will also be verified in the respective registers.	of the certificate has already expired.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
Non-qualified seal services (signature cer- tificates issued to legal entities) (without per- sonal identifica- tion)	Upon requesting the certificate: Ar- ticle 6(1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is first provided elec- tronically on the Microsec website when submitting the request for the services and then on paper, by sign- ing the document entitled Request for Certificate be- fore a public no- tary or a Microsec colleague respon- sible for registra- tion. In relation to data reconciliation nec- essary for issuing the certificate: Ar- ticle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data processor: the trust service provider is obli- gated to verify the	person applying for the cer- tificate is not required to	At least 10 years as of the expiry of the certificate pursuant to Section 88(1) of the <i>Digital State</i> Act. If the trust service provider is notified by a claimant, public authority or court of a dispute concerning the authenticity or validity of the data contained in the cer- tificate, the trust service provider shall comply with the obligation to preserve the data until the dispute is finally settled, even if the ten-year pe- riod from the expiry of the certificate has already expired.	<ul> <li>registration officers (for handling the applications and carrying out the identification procedure)</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act; in case you proceed on behalf of a legal entity (so you request the certificate for an organization), your authorization to represent the entity (and your personal identifi- cation in relation thereto) will be verified.	such photocopy,, to appear before our client service desk at a time previously scheduled, in which case the presented identification document is not photocop- ied. The following information is requested for remote iden- tity check of the natural person proceeding on be- half of the legal entity in case of non-qualified certif- icates: name, birth name, place and date of birth, mother's name, type of identification and the ID number. These data will be compared to the data con- tained in the Ministry of In- terior register pursuant to our legal obligation. In ad- dition to the data provided, the data retrieved from the Ministry of Interior register contains the sex of the ap- plicant, which is compared with the data on the pro- vided ID document as part of the identity check.		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		We also record the registra- tion and suspension pass- words of the applicant to enable the use and suspen- sion of the certificates. In order to keep contact with our client, we ask for a telephone number and an e-mail address.		
3 Issuing Authent	tication and Encryp	tion Certificates		
Issuing authen- tication and en- cryption certifi- cates to natural persons or legal entities – with personal identi- fication	If it is a legal entity requesting the cer- tificate, in respect of the natural per- son proceeding on behalf of the legal entity: Article 6. (1) a) of the of the General Data Pro- tection Regulation – consent of the data subject which is provided elec- tronically on the Microsec website If the certificate is requested by a natural person, Ar- ticle 6(1) b) of the General Data Pro- tection Regulation – processing is necessary for the	The authentication and en- cryption certificates issued upon the personal identifi- cation of the applicant pro- vide a higher level of secu- rity as those issued without personal identification. These certificates may be issued to natural persons as well as legal entities. In case of certificates issued to legal entities, the appli- cation process is also man- aged by a natural person. With regard to the appli- cant, the following infor- mation is requested: name, birth name, place and date of birth, mother's name, type and number of identi- fication document, in case	Since Section 88 (1) of the <i>Digital State</i> Act applies to all certifi- cates issued as trust service provider, the period of data reten- tion is at least 10 years from the ex- piry of the certifi- cate's validity. If the trust service pro- vider is notified by a claimant, public au- thority or court of a dispute concerning the authenticity or validity of the data contained in the cer- tificate, the trust service provider shall comply with the obligation to preserve the data	<ul> <li>registration officers (for handling the applications and carrying out the identification procedure)</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	performance of a contract to which you are a party or in order to take steps at your re- quest prior to en- tering into a con- tract In relation to data reconciliation nec- essary for issuing the certificate: Ar- ticle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data processor: the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act; in case you proceed on behalf of a legal entity (so you request the certificate for an organization), your authorization to represent the entity (and your	of representative of the company: tax number. The certificate will indicate the applicant's data, and in case the applicant is a nat- ural person, the certificate may contain – upon re- quest – the e-mail address of the applicant as well as the name of his/her organ- ization (e.g employer), the country and city where the organization operates. It is also possible to indicate the function and title of the ap- plicant within that organi- zation. In order to keep contact with our client, we ask for a telephone number and an e-mail address. The personal identification data provided during apply- ing for the certificate will be compared – in accordance with our service policy - to the data indicated in the Ministry of Interior register since this certificate is is- sued based on personal identification. In addition to the data provided, the data retrieved from the Ministry of Interior register contains the sex of the ap- plicant, which is compared	until the dispute is finally settled, even if the ten-year pe- riod from the expiry of the certificate has already expired.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	personal identifi- cation in relation thereto) will be verified	with the data on the pro- vided ID document as part of the identity check.		
		When a legal entity is the subject of the certificate, the natural person pro- ceeding on its behalf is re- quired to be identified. The applicant shall provide the same data when the certif- icate-subject is a natural person (see above).		
		We also record the registra- tion and suspension pass- words of the applicant to enable the use and suspen- sion of the certificates.		
Issuing authen- tication and en- cryption certifi- cates to natural persons or legal entities – with- out personal identification	If the applicant is a legal entity re- questing the certif- icate, in respect of the natural person proceeding on be- half of the legal entity Article 6 (1) a) of the of the	Microsec offers also such authentication and encryp- tion certificates, which are issued remotely in a simpli- fied procedure without per- sonal identification. A lower level of security applies to such certificates than those which require personal	Since Section 88 (1) of the <i>Digital State</i> Act applies to all certificates issued as trust service pro- vider, the period of data retention is at least 10 years from the expiry of the	<ul> <li>registration officers (for handling the applications and carrying out the identification procedure)</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>
e.g. for access- ing the company registry data- base free of charge (with chip card)	General Data Pro- tection Regulation - consent of the data subject which is provided elec- tronically on the Microsec website If the certificate is	presence. However, Microsec is re- quired even in case of these certificates to check the identity of the applicant (certificate-subject or the	certificate's validity. If the trust service provider is notified by a claimant, public authority or court of a dispute concerning the authenticity or validity of the data	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	requested by a natural person, Ar- ticle 6 (1) b) of the General Data Pro- tection Regulation – processing is necessary for the performance of a contract to which you are a party or in order to take steps at your re- quest prior to en- tering into a con- tract In relation to data reconciliation nec- essary for issuing the certificate: Ar- ticle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data processor: the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act; in case you proceed on behalf of a legal entity (so	person representing the or- ganization). In order to fulfill this obli- gation, we ask the natural person (being the certifi- cate-subject or the repre- sentative of the organiza- tion) to send us by post or electronically, via our appli- cation platform the photo- copy of his/her personal ID card, passport or driver's li- cense or in case he/she does not wish to send us such photocopy, to appear before our client service desk at a time previously scheduled, in which case the presented identification document is not photocop- ied. The following information is requested for remote iden- tity check of the natural person (certificate-subject or representative of the or- ganization): name, birth name, place and date of birth, mother's name, type of identification and the ID number, in case of repre- sentative of the company: tax number. The certificate will indicate the applicant's	contained in the cer- tificate, the trust service provider shall comply with the obligation to preserve the data until the dispute is finally settled, even if the ten-year pe- riod from the expiry of the certificate has already expired.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	certificate for an organization),	well as the name of his/her organization (e.g em-		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		If the applicant sent us the photocopy of his/her identi- fication documents, we will retain these as well.		
		We also record the registra- tion and suspension pass- words of the applicant to enable the use and suspen- sion of the certificates.		
		In order to keep contact with our client, we ask for a telephone number and an e-mail address.		
4 Data processing	in case of paperles	ss service application		
In case of certain services, the en- tire procedure of the application can be managed electronically (it is the so-called pa- perless applica- tion). The purpose of the data processing is to issue qualified, non-qualified sig- nature certificates authentication and encryption certificates, and enforcing claims if necessary	Upon requesting the certificate: Ar- ticle 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is first provided elec- tronically on the Microsec website when submitting the request for the certificate and then on paper, by signing the docu- ment called Re- quest for Certifi- cate before a pub-	We process the following data during the paperless application: in each case we process the data per- taining to the requested certificate (as described above), and in addition, as in case of paperless appli- cation we request a photo of the applicant for identi- fication purposes, we pro- cess his/her photo as well. In the event you request qualified certificate in a pa- perless way, we do not re- quest you to provide us with your photo but the data processing rules for online video identification	At least 10 years as of the expiry of the certificate pursuant to Section 88(1) of the <i>Digital State</i> Act. If the trust service provider is notified by a claimant, public authority or court of a dispute concerning the authenticity or validity of the data contained in the cer- tificate, the trust service provider shall comply with the obligation to preserve the data until the dispute is finally settled, even	<ul> <li>registration officers</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	lic notary or a Mi- crosec colleague responsible for registration.	detailed under section 5 of this chapter are applicable.	if the ten-year pe- riod from the expiry of the certificate has already expired.	
	In the case of a re- quest for signature certificates or au- thentication and encryption certifi- cates issued for private persons, Article 6(1)(b) of the General Data Protection Regula- tion - the perfor- mance of a con- tract to which the data subject is a party, the scope of which is detailed in point 7. In this case, the sub- scriber will sign the "Annex to the Ser- vice Contract re- garding the Sub- ject". In relation to data reconciliation nec- essary for issuing the certificate Arti-			
	cle 6. (1) c) of the of the General Data Protection			

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?		
	Regulation – fulfill- ment of the legal obligation of the data controller : the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act which consists of the verification of the authenticity of the data used for personal identi- fication and com- parison with the data contained in the Ministry of In- terior register					
5/A Data process	5/A Data processing in case of identification by video technical means (for the issuance of qualified certificates)					
In accordance with the Govern- ment Decree No. 541/2020. (XII. 2.) on the other methods of identi- fication which pro- vide equivalent	When requesting the certificate: the General Data Pro- tection Regulation Article 6 (1) c) - fulfilment of the le- gal obligation of the controller:	In addition to the data de- tailed in the relevant cer- tificate (see above), in case of identification by video technical means, we process the following fur- ther data: photo of the identity card (and the at- torney's license) and all	Microsec records via video recording, and preserves for 10 years from the expiry date of the certificate pursuant to Section 86 (2)- (3) of the <i>Digital</i> state Act: the ontire	<ul> <li>registration officers</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> <li>In case of real-time video identification, Electronic Identification S.L. acts as data processor.</li> <li>In case of non-real-time video identification FaceKom</li> </ul>		

State Act: the entire

communication be-

tween Microsec and

the applicant during

torney's license) and all

data indicated therein, im-

age and sound (video) rec-

ord, the declarations made

sonal

safeguard to per-

and are recog-

nized at national

presence

once the data sub-

ject has given

his/her consent to

by

identification

Korlátolt Felelősségű Társaság acts as data processor.

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
level in case of trust services, Mi- crosec, as a trust service provider, can also verify the applicant's iden- tity by means of an electronic com- munication device providing video technology (iden- tification by video technical means). Microsec uses both real-time and non-real-time video identifica- tion. The purpose of the data pro- cessing is to issue qualified signature certificates and qualified seal ser- vices, also enforc- ing claims if nec- essary.	obliged to comply with the provisions of Section 86 of the <i>Digital State</i> Act, thus Microsec is	by the applicant and photo taken of the applicant dur- ing the video recording, recording of the entire communication.	the identification by video technical means, the detailed information pro- vided to the appli- cant in relation to the identification by video technical means and the ap- plicant's express consent to it, in a retrievable mode, and in way which prevent the image and sound recording from deterioration.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	the Ministry of In- terior register			
5/B Data process	ing related to KASZ	identification (for the issu	ance of qualified cer	tificates)
In the case of trust services, Microsec as a trust service provider may ver- ify identity by means of KASZ identification in accordance with the provisions of Government De- cree 541/2020 (XII. 2.) on other nationally recog- nised methods of identification providing equiva- lent assurance to personal pres- ence. The purpose of the data pro- cessing is to fulfil the trust service provider's obliga- tion to identify the person.	In relation to data reconciliation nec- essary for issuing the certificate Arti- cle 6. (1) c) of the of the General Data Protection Regulation – fulfill- ment of the legal obligation of the data controller: the trust service provider is obli- gated to verify the data to be indi- cated in the certif- icate in accordance with Section 85(1) of the <i>Digital State</i> Act which consists of the verification of the authenticity of the data used for personal identi- fication and com- parison with the data contained in the Ministry of In- terior register	In addition to the data contained in the certificate request (see above), the following additional data are processed in the case of KASZ identification: electronic data read from the identity document: identity document data (type, document number, issuing country, expiry date, date of issue), name, birth name, nationality, mother's name, place of birth, date of birth, in the case of a company repre- sentative: tax identifica- tion number. In case of KASZ identification, if the document type allows it, the following data of the applicant are read out from the document using NFC (near field communi- cation): photo, signature picture, name, name at birth, name at birth, moth- er's name, sex, place of birth, date of birth, type, number and validity of the	Microsec will retain the data recorded during the KASZ- identification for 10 years from the ex- piry date of the cer- tificate.	<ul> <li>registration officers</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		identity document.		
6 Archiving				
Providing ar- chiving services	Article 6 (1) b) of the General Data Protection Regula- tion – processing is necessary for the performance of a contract to which you are a party or in order to take steps at your re- quest prior to en- tering into a con- tract Following the ter- mination of the re- spective service agreement: Article 6. (1) f) of the General Data Pro- tection Regulation – legitimate inter- est of Microsec	Only such clients may order our archiving services, who already dispose of an au- thentication certificate, hence the existence of the authentication certificate is the pre-requisite of access- ing the archives. Conse- quently, in relation to this service, we store the data of to the certificate with which the client requested the services (and with which the client will be au- thenticated when down- loading and uploading doc- uments to and from the ar- chives). The following personal data are available in the archiv- ing systems: the unique ID of the certificate (OID), the name displayed in the cer- tificate and the email ad- dress provided for the aim of archiving. Upon erasure of the docu- ments uploaded to the ar- chives (which mostly oc- curs in case of termination of the contract), the service	The term of the data processing is identi- cal to the term of the agreement we have in place with the Subscriber which is 50 years as a princi- ple rule in case of archiving services, or the time period for which the client requested the ar- chiving services. Following the termi- nation of the agree- ment, the 5-year period set forth in Section 6:22 of the Act V of 2013 on the Civil Code ( <i>Civil</i> <i>Code</i> ) applies (stat- utory limitation) so as to ensure that if a legal dispute arises in connection with the archiving ser- vices after the ter- mination of the agreement. Mi- crosec is enabled to provide evidence that (i) the commu- nication with the	<ul> <li>registration officers (for handling the applications and carrying out the identification procedure)</li> <li>application operators</li> <li>system administrator</li> <li>key account managers to administer the special requests of clients with individual agreements</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		provider shall make a reg- istry of the erased folders, containing the size of the erased folders, the time of upload, the title and cate- gory of folders (hereinaf- ter: <b>Registry of Erased</b> <b>Folders</b> ) We do not have access to the personal data con- tained in the uploaded doc- uments, we only store them as processor.	Subscriber was in accordance with the agreement via the channels deter- mined by the Sub- scriber and that (ii) Microsec had not breached the provi- sions of the agree- ment in place, fur- thermore that (iii) based on the Regis- try of Erased Folders the amount of pay- ment obligation to- wards the Service Provider can be es- tablished (in order to claim payment). This is the basis for Microsec's legiti- mate interest for the data retention after the termination of the service contract. In relation to the logged personal data related to the qualified archiving services, Microsec applies the 10-year retention term pre- scribed by the BM Decree (see above in Section 5.3).	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
Data Processing in relation to the personal data contained in the archived documents of our clients We do not have access to the stored data as a result of the ap- plied encryption procedure em- ployed. Decryp- tion is only possi- ble upon the writ- ten request of the Subscriber.	Microsec stores the archived docu- ments as data pro- cessor under the terms of the Data Processing Agree- ment set out in An- nex 1 of the Gen- eral Terms and Conditions of the e-Szignó Certifi- cate Authority.	We do not have information on the types of personal data contained in the ar- chived documents as we do not have access to them. Considering, however that archiving services are typi- cally used by attorneys and public notaries, it can be assumed that the docu- ments contain numerous personal data.	Term of the agree- ment concluded with the Subscriber. Upon expiry thereof, we destroy the ar- chived documents from our system.	<ul> <li>archiving officer, only upon written request of the client</li> </ul>
7 Time stamp				
Providing time stamp services	Article 6 (1) b) of the General Data Protection Regula- tion – processing is necessary for the performance of a contract to which you are a party or in order to take steps at your re- quest prior to en- tering into a con- tract	The time stamping service is sold by Microsec primar- ily as part of electronic sig- nature packages. In order to acquire the services, a user ID and a password is required which are stored by our system. If the ser- vices are obtained by pri- vate persons, the user ID and password are linked to the private person (for ex- ample, in the case of signa- ture packages or if the time	The term of the data processing is identi- cal to the term of the agreement we have in place with the Subscriber. Follow- ing the termination of the agreement, the 5-year period (statutory limita- tion) set forth in Section 6:22 of the Civil Code applies with respect to the	<ul> <li>registration colleagues</li> <li>application operators</li> <li>system administrator</li> <li>sales colleagues</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	Following the ter- mination of the re- spective service agreement: Article 6(1) f) of the Gen- eral Data Protec- tion Regulation – Microsec legiti- mate interest of Microsec	stamp service is ordered by a private person). In case the service is pro- vided to a legal entity, the user ID and password are not linked to a private per- son (since they are used to identify the entity and Mi- crosec has no information about who is using them on behalf of the entity), so in this case they are not con- sidered personal data.	user ID and pass- word so as to ensure that if a legal dis- pute arises in con- nection with the time stamp services after the termina- tion of the agree- ment, Microsec is able to provide evi- dence that (i) the communication with the subscriber was in accordance with the agreement, it was made via the channels deter- mined by the client (ii) that Microsec had not breached the provisions of the agreement in place furthermore, Mi- crosec also needs to have the time stamp consumption data relating to the sub- scriber. (In the Timestamp Consumption Regis- try database, the data will continue to be stored after 5 years, but then this will be done anony- mously, so that the data can no longer	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
			be linked to the nat- ural person.)	
			This is the basis for Microsec's legiti- mate interest for the data retention after the termination of the service contract.	
			In relation to the logged personal data related to the qualified stamp services, Microsec applies the 10-year retention term prescribed by the BM Decree (see above in Section 5.3).	
8 Data Processing	Related to Accoun	ting Documents		
Invoicing of our services, retain- ing the underly- ing accounting documentation	Article 6(1) c) of the General Data Protection Regula- tion -fulfilment of the legal obligation of the data control- ler : Section 169(2) of the Act C of 2000 on Ac- counting (Act on Accounting)	The agreement (service or- der) serving as a basis for providing our services and the invoice issued in re- spect thereof qualify as ac- counting documents and therefore shall be stored by Microsec for a period of 8 years pursuant to Section 169(2) of the Act on Ac- counting. The processed data are the data contained in the invoice, the underly-	The retention period applicable for in- voices starts on the date of their issu- ance and for agree- ments, on the date when the last in- voice is issued based on the agreement (termination of the agreement). In this case, the data (so the document con-	<ul> <li>colleagues of the finance department</li> <li>sales colleagues</li> <li>client service desk in case of agreements</li> </ul>
subject of the certificate on	It is in the legiti- mate interest of	ing agreement and the ser- vice order, especially the	taining the data)	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
the accounting document	Microsec and the Subscriber as third party to indicate the subject of the certificate on the invoice, it is needed for easier account identifica- tion, hence the le- gal basis is the Ar- ticle 6(1) f) of the General Data Pro- tection Regulation - legitimate inter- est of Microsec or a third party	name and the invoicing ad- dress.	may only be de- stroyed by Microsec upon the expiry of the 8-year period ir- respective of the data subject's con- sent. Given that a Sub- scriber is usually billed for multiple certificates, Mi- crosec and the Sub- scriber as third party have a legitimate in- terest in ensuring that the issued in- voices are easily identifiable and identify the certifi- cate holder.	
9 Processing the	data of an organiza	tion's administrator		
The Subscriber as organization may appoint an administrator entitled to pro- ceed on its be- half before Mi- crosec in con- nection with the services pro- vided to the Subscriber in case of change	Article 6(1) c) of the General Data Protection Regula- tion – the legiti- mate interests of Microsec as data controller and the Subscriber as a third party. The Organization's Ad- ministrator is ap- pointed by the	cates, the certificate-sub- ject (typically a natural per- son in case of signature certificates) and the person paying for the services, which is frequently an or- ganization (the Sub-	We process the per- sonal data of admin- istrators in connec- tion with certificates as these persons are entitled to make statements in con- nection therewith. As a result, we de- lete the data of the administrators from our registries at least 10 years after	<ul> <li>registration colleagues</li> <li>application operators</li> <li>system administrator</li> <li>sales colleagues</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
of data, with-	Subscriber to coor-	also entitled to make state-	the expiry of the or-	
drawal and sus-	dinate the certifi-	ments in connection with	ganization's certifi-	
pension of cer-	cate application	the certificates (e.g. with-	cates (Section 88(1)	
tificates, rein-	process, thereby	drawal of certificates or re-	of the <i>Digital State</i>	
stating, replace-	simplifying the ad-	quest for suspension), in	Act)	
ment and the	ministrative tasks	order to facilitate the ad-	-	
modification of	of both the Sub-	ministration on behalf of		
the list of sub-	scriber and Mi-	the Subscriber, a contact		
jects and signa-	crosec in connec-	person as administrator		
tories	tion with certificate	may be appointed in course		
	application and	of the application or such		
	maintenance, es-	administrator may get in-		
	pecially in the case	volved in the application		
	of Mass Applica-	process himself/herself.		
	tion.	This administrator is enti-		
		tled to make legally binding		
		statements in connection		
		with certain certificates on		
		behalf of the organization.		
		Microsec must identify the		
		administrator in order to		
		verify the identity of the		
		person making a statement		
		on behalf of the given or-		
		ganization (so for example		
		in order to ensure that the		
		request for withdrawal or		
		suspension of the certifi-		
		cate was made effectively		
		by the person authorized to		
		make such statement on		
		behalf of the organization).		
		An administrator may be		
		appointed by filing the ap-		
		plicable form signed by the		
		authorized representative		
		of the Subscriber, whereby		

Type and pur- pose of the data processing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	the administrator – by sign- ing the form – acknowl- edges that Microsec pro- cesses his/her personal data in connection with the certificates pertaining to the organization. The per- sonal data processed in connection with adminis- trators: name as displayed in ID document, birth place and date, mother's name (these are the data based on which we are able to identify the administrator), telephone number and e- mail address in order that Microsec may contact the administrator e.g. may no- tify the administrator of changes in the status of the certificates (e.g completion of withdrawal). If any person (not only the organization's administra- tor) entitled to make the le- gal declaration requests the revocation or suspension of the certificate by SMS, then his / her telephone number is also included in the man- aged data.		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?		
Logging quali- fied services (IT environment, pertaining events)	Article 6(1) c) of the General Data Protection Regula- tion – fulfilment of the legal obligation of the data control- ler - Decree of the Interior Minister No. 24/2016. (VI. 30.) on the specific requirements of trust services and service providers	The log files contain the events pertaining to the use of qualified services (is- suing signature and seal certificates, time stamp, archiving), which may con- tain personal data. Funda- mentally, the log files rec- ord events (e.g. upon crea- tion of a time stamp, we record the client's specific identifier and the public IP address of the device with which the client used the service, in case of archiv- ing, the data pertaining to the certificate by which the client was authenticated and the public IP address of the device with which the client used the service and the calendar day and exact time of the occurrence of the event, the data neces- sary for the traceability and reconstruction of the event and the name of the user or any other person who ena- bled the occurrence of the event.	Pursuant to Section 35(1) of the BM De- cree referenced be- fore, the qualified service provider shall store the logged data pertain- ing to events other than certificates for a period of 10 years as of their occur- rence date.	<ul> <li>system administrators (the job description of the position is set out in Section 2 of the BM Decree: the staff responsible for the installation, configuration and maintenance of the IT systems)</li> <li>independent system auditors (the job description of the position is set out in Section 2 of the BM Decree: the person responsible for the audits of the logged and archived data of the service provider, for the inspection of the controlling measures taken by the service provider to ensure compliant operation, for the continuous control and monitoring of the existent procedures)</li> </ul>		
11 Data Processir	11 Data Processing in Connection with the MicroSigner services					
Providing Mi- croSigner ser- vices	Article 6 (1) b) of the General Data	To run a trial version of the MicroSigner services, an operational e-mail address	The e-mail address, username and pass- word are stored for	<ul> <li>colleagues of the technical support department;</li> <li>application operator,</li> <li>system operator</li> </ul>		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?		
	Protection Regula- tion – the data processing is nec- essary for the per- formance of a con- tract to which you are a party or in order to take steps at your request prior to entering into a contract.	is required which is pro- vided by the interested party. The system gener- ates a username and a password which enables the client to access the test version. If you are using Mi- croSigner as an end-user, you need to install it on your computer. Upon in- stallation, you agree to the terms and conditions of the MicroSigner software li- cense, whereby you also consent to Microsec storing the data of the signature certificate, which enables you to use the MicroSigner service, for the purposes of improving the service. Con- sequently, we store the data included in your signa- ture certificate, which may differ according to the type of certificate, but typically means the name, title, or- ganization name and e- mail address.	as long as the client requires access to the pilot version. We delete annually the statistics com- prising the data of the certificate used for MicroSigner ser- vices and the fre- quency of use.			
12 PassBy[ME] m	12 PassBy[ME] mobile electronic signature services					
Providing Pass- ByME mobile signature ser- vices	Regarding the ad- ministrator of the organisation: the legitimate interest	Microsec provides the Pass- ByME mobile signature ser- vices directly only to organ-	The data processing terminates if the agreement con-	<ul> <li>colleagues of the technical support department;</li> <li>application operator,</li> <li>system operator</li> </ul>		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
PassByME Mo- bile ID is a mo- bile application downloadable from application stores (AppStore, GooglePlay) providing signa- ture solutions on smart de- vices. Only such end users may use the Pass- ByME Mobile ID, whose organiza- tion (as Sub- scriber) regis- tered on pass- byme.com.	tection Regulation - performance of	tion's administrator must register the organization on the passbyme.com web- site. The administrator pro- vides Microsec with his/her data directly (name, e-mail address, telephone num- ber) on the registration platform on the pass- byme.com website. The data of further users are recorded by the initial ad- ministrator, other adminis- trators authorized by the initial administrator and other users of pertaining IT systems. Providing these data is necessary for the registered users of the Subscriber to use the Pass- ByME services. Microsec enters into an end user li- cense agreement with these end users, when the end users install the appli- cation on their phones. These data are also neces- sary to enable Microsec to invoice the Subscriber (the service fee is determined on the basis of the number of users). Microsec as- sumes that the administra- tor has an appropriate legal	services is termi- nated (the organiza- tion does not have an active registra- tion on the pass- byme.com website or the agreement concluded sepa- rately with the or- ganization is termi- nated), considering that the administra- tor provided us with his/her personal data and that of other user so that the organization may use the Pass- ByME mobile signa- ture services. The processing of the administrator's data during the term of the service agree- ment is therefore in the legitimate inter- est of the respective organisation, the Subscriber, as de-	

pose of the data	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	24 hours and then irrevocably deletes it. The user is lia- ble to acquire an adequate legal ba- sis in respect of the personal data contained in the uploaded docu- ments; with re- spect to these per- sonal data, Mi- crosec qualifies as data processor.	basis to forward these fur- ther users' data to Mi- crosec. In order to provide the PassByME mobile signature services, beyond the name, e-mail addressee and tele- phone number of the users, we need to register the in- dividual identifier of the user (OID) within the global user system, the individual identifier of the user within the organization (Pass- ByME ID), the type and op- eration system of and the identifier of the mobile de- vice of the user specific to the system (vendorid) and furthermore, the end-user certificates necessary for the creation of the elec- tronic signatures (name, e- mail, vendoroid, public key). Certificate subjects using the remote key manage- ment signature service pro- vided by Microsec shall download the e-Szignó mo- bile application to use the remote key management signature service. By downloading the e-Szigno mobile application, these	years thereafter pursuant to Section 6:22 of the Civil Code (statutory lim- itation period), so that if a legal dis- pute arises in con- nection with the ser- vices rendered after the termination of the agreement, Mi- crosec is able to prove to have duly rendered the trans- action authentica- tion, signature or messaging services to the end-users registered by the administrator(s) and that it did not breach the provisions of the agreement. This is the basis for Microsec's legiti- mate interest for the data retention after the termination of the service contract. With respect to the fact that the end-us- ers typically approve financial transac- tions with the help of the PassByME mo- bile signature ser- vices, Microsec has	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		certificate subjects become users of the PassByME mo- bile signature service and the data processing opera- tions set out in this clause will be performed in respect of them.	to store the data	

## 13 Operating the download page for the e-Szignó Registration Database and Software Development Kit (SDK)

Operating the downloading page for the e- Szignó Registra- tion Database and Software Development Kit (SDK); We provide online access (download website) to certain software products of Microsec: these are the e-Szignó Automat and the VHKIR communi- cation module (providing com- munication chan- nels for the partic- ipants of the legal enforcement sys- tem). Access is granted to con- tracted clients, in- terested persons	Regarding persons acting on behalf of contracted cus- tomers (organisa- tions) - Article 6 (1) f) of the Gen- eral Data Protec- tion Regulation - the legitimate in- terest of Microsec and third parties, i.e. the organisa- tions using the service Regarding persons interested in our software products - Article 6 (1) (b) of the General Data Protection Regulation – data processing is nec- essary for the per- formance of a con- tract to which you are a party, or -	person interested in our services in case of natural persons. In case of legal entities, name of the repre- sentative, name of the or- ganization and e-mail ad- dress. A username and an individual registration key belonging to the user is necessary for the use of the developer package of the e-	showing interest in our software prod- ucts (so potential clients contacting us with the intention to enter into an agree- ment), we delete the data from our database 6 months after sending the registration e-mail		sales colleagues colleagues of the technical support department; system operator
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Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
running a trial ver- sion of the soft- ware and clients already having an end-user e-Szignó license.	processing is nec- essary for the pur- poses of taking steps on your be- half prior to the conclusion of the contract. Regarding individ- ual customers who purchased the cli- ent side e-Szignó software product or other software products- Article 6(1)(b) of the General Data Pro- tection Regulation - processing is necessary for the performance of a contract to which you are a partyFol- lowing the termi- nation of the re- spective service agreement: Article 6(1) f) of the Gen- eral Data Protec- tion Regulation – the legitimate in- terest of Microsec.		The performance of the contract con- cluded between Mi- crosec and the re- spective organisa- tion is in the legiti- mate interest of both parties. It is in Microsec's legiti- mate interest to identify the con- tracting party when using the service and in the custom- er's interest to be able to download the software purchased. In the case of a soft- ware licence agree- ment, the period of data processing is 5 years after the ter- mination of the agreement in ac- cordance with the Act V of 2013 on the Civil Code ( <i>Civil</i> <i>Code</i> ) 6:22. § (gen- eral limitation pe- riod), in order to en- able Microsec to prove that (i) it has communicated with the subscriber of the service through	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
			the channels indi- cated by the sub- scriber in accord- ance with the con- tract (ii) it has not acted in breach of contract and (iii) the subscriber was obli- gated to pay service fees towards the service provider (for the purpose of debt recovery).	
14 Company Regi	ster Services			
Operation of the National Com- pany Register and Company Information Services (OC- CSZ) (company information ser- vices containing up-to-date data) to the subscrib- ers (in exchange of a service fee) The service is accessible on the <u>https://oc- CSZ.e-</u> <u>cegjegyzek.hu/</u> website.	In respect of the subscriber: Article 6 (1) b) of the General Data Protection Regula- tion – processing is necessary for the performance of a contract to which the subscriber is a party or in order to take steps at the request of the sub- scriber prior to en- tering into a con- tract	Pursuant to the agreement concluded with the prede- cessor of the Ministry of Justice, the Ministry of Pub- lic Administration and Jus- tice ( <i>Ministry Agree-</i> <i>ment</i> ), Microsec is obliged to technically operate the National Company Register and Company Information System ( <i>OCCR</i> ) in accord- ance with the applicable laws. Pursuant to Section 15(2) of the Company Registry Act, fee is payable for com- pany information not ac- cessible in the free version of the company register for data requested in the form	The term of the data processing is identi- cal to the term of the agreement we have in place with the subscriber. Follow- ing the termination of the agreement, the 5-year period set forth in Section 6:22 Civil Code ap- plies (statutory limi- tation) so as to en- sure that if a legal dispute arises in connection with the services after the termination of the agreement, Mi- crosec is able to ver-	<ul> <li>system operator,</li> <li>application operator</li> <li>client service desk</li> <li>technical support department;</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
The processed data: data per- taining to the persons using the services	The subscriber is entitled to appoint a contact person in relation to the ser- vices and to allow access to the OCCR system to its own clients (fur- ther users). These users are regis- tered by the sub- scriber's contact person in the sys- tem operated by Microsec Conse- quently, the legal basis is Article 6. (1) f) of the Gen- eral Data Protec- tion Regulation – data processing is necessary for the purposes of the le- gitimate interests pursued by the controller or a third party.	of a public deed. A part of this fee is payable to Mi- crosec for the use of the OCCR system. Microsec and the client paying the fee (subscriber) enters into an agreement for the use of the OCCR system. We record the personal data of the subscriber con- cluding the agreement with Microsec (name, address, mother's name, place of birth, type and number of ID) in the agreement on the use of services. The subscriber may also ap- point a contact person in the agreement in order to facilitate the services pro- vided by Microsec. If the subscriber appoints a contact person, a name, telephone number, e-mail address, fax number and post address may be indi- cated. Our subscribers and the contact persons appointed by them are also entitled to provide further users ac- cess to the OCCR system. The data pertaining to these users (full name, username, password, e- mail address, place of	ify that (i) communi- cation with the client was in accordance with the agreement via the channels de- termined by the cli- ent and that (ii) Mi- crosec did not breach the provi- sions of such agree- ment, and that (iii) the traffic data nec- essary to issue in- voices for the ser- vices is at Microsec's disposal. In respect of the us- ers registered by the subscriber, we re- tain data for a period of 5 years as of the termination of the right to access.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		work, address, contact per- son on behalf of user and the name, address, e-mail, telephone number of the latter) are directly recorded in the IT system by the subscriber or the contact person.		
Operation of the National Com- pany Register and Company Information Services (OC- CSZ) (company information ser- vices containing up-to-date data) to organizations and persons charged with public duty (free of charge) The service is accessible at the https://gov.e- cegjegyzek.hu (https://cert.e- cegjegyzek.hu) website.	Based on Section 15(3) of the Com- pany Registry Act, the company infor- mation service shall supply com- pany information (regarding the en- tirety of the com- pany register) free of charge to the court, the prosecu- tor's office, an in- vestigative author- ity or other admin- istrative body, no- tary public, court bailiff, liquidator, to chambers of commerce and trade associations to the extent re- quired for dis- charging their du- ties conferred upon them by law. These entities and persons may not be charged either	The organization charged with public duty who is en- titled to free access acting as data controller transfers to Microsec the name, place and date of birth and mother's name of the natu- ral person intended to have access to the OCCR system via the document called "employer's certificate". An authentication certificate is necessary to access the OCCR system so if the given person intended to have access already dis- poses of such certificate, the employer shall also transfer the data pertaining thereto. (In the absence thereof, an authentication certificate must be required before using the OCCR sys- tem. Data processing is- sues related to authentica- tion certificates are set out in the respective line of this Privacy Notice.)	We retain the regis- tered data of the user and the per- taining data traffic during the term of active access to the OCCR system and 5 years thereafter (within the statutory limitation period) in order that if the user made use of the free services for pur- poses not allowed by law, we may enforce indemnity claims against the organi- zation charged with public duty (the lia- bility for such in- demnity vis-á-vis Microsec is under- taken by the organi- zation form).	<ul> <li>system operator,</li> <li>application operator</li> <li>client service desk</li> <li>technical support department</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
The processed data: data per- taining to the persons using the services	for the infor- mation, or for the transfer of data, unless otherwise provided by law Pursuant to the Ministry Agree- ment, Microsec is obligated to fulfill all requests re- garding free com- pany information, including the re- quests of the or- ganizations set forth in Section 15(3) of the Com- pany Registry Act. Microsec receives the personal data of the natural per- sons entitled to re- quest information from the OCCR system free of charge from the organizations granted free ac- cess. The natural persons granted with free access (typically govern- ment officials, judges, prosecu- tors etc.) may use the service with an	Organizations charged with public duty, who are enti- tled to free access, shall also register themselves with Microsec, as entities entitled to issue the above mentioned "employer's certificate". The registra- tion shall be carried out via a form, signed by the au- thorized representative of the given organization. When filling out the form, the entity as data controller may also provide contact details (name of the con- tact person, title, e-mail, telephone number), which are processed by Microsec on the basis of legitimate interest. The user data (in- dividual username, organi- zation and the amount of requests made in a given month) is transferred to the Ministry of Justice pursuant to the Agreement.		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?		
	authentication cer- tificate. Microsec assumes that the organizations charged with pub- lic duty entitled to free access pos- sess appropriate legal basis for the transferring the data of these pri- vate persons. Therefore, the le- gal basis is Article 6. (1) f) of the General Data Pro- tection Regulation – data processing is necessary for the purposes of the legitimate in- terests pursued by the controller or a third party.					
15 Operating the	15 Operating the System for Electronic Delivery of Judicial Execution Documents (VIEKR)					
Operating the System for Elec- tronic Delivery of Judicial Exe- cution Docu-	Only organizations may be registered to the VIEKR sys- tem. The organiza- tion may appoint a	In case of registered organ- izations, the VIEKR system keeps record of the contact details of the general and technical contact persons	The data pertaining to the organization (so the data of the general and tech- nical contact per-	<ul> <li>system operator</li> <li>application operator</li> </ul>		

sons) are retained in

the system in the

period between the

approved registra-

tronic

ments (VIEKR)

VIEKR is an elec-

system created to

delivery

general and a of the registered organiza-

technical contact tions (name, e-mail ad-

person in relation dress, telephone number).

to the services and Microsec uses these data

may also provide

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
comply with the provisions of the Act LIII of 1994 on Judicial Execution ( <i>Act on Judicial</i> <i>Execution</i> ). Mi- crosec operates the IT infrastruc- ture of the system pursuant to an agreement con- cluded with the Hungarian Associ- ation of Court En- forcement Officers	tem for users within its own or- ganization. The data of these users is transferred to Microsec by the or- ganization to en- sure the use of the VIEKR system by said users. There-	ing in connection with sending messages in the VIEKR system. The system retains the data indicated in the signature, encryption and authentica- tion certificates necessary for the use of the VIEKR system, in case of users of an organization, the data indicated in their certifi- cate. (The user of the or- ganization may be a natural person or the automatism of the organization.) The VIEKR system must store the meta data, the deposit slip and the receipt	approved request to delete such organi- zation from the sys- tem. VIEKR backup files contain the above data for a period of one year. The log files are also stored for one year. Pursuant to Section 43(1) of the Decree of the Minister of Public Administra- tion and Justice No. 40/2012. (VIII. 30.), the VIEKR sys- tem automatically deletes from the in- box of the user all deliveries and all re-	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		sender and the addressee of the given delivery. The messages forwarded via the system may contain personal data. However, these are coded with end- to-end encryption, so the content thereof is not ac- cessible to Microsec and therefore Microsec does not qualify either as data con- troller or as data processor in this relation.	states however, that continuous access to the receipts, notices and confirmations of sending and receiv- ing deliveries and to the meta data of the deliveries must be ensured by the VIEKR system after the expiry of the above 30 days pe- riod for a period of 10 years. The same applies to technol- ogy necessary for reading the retained data. After the 10 year retention pe- riod, these data shall be destroyed.	
16 Operation of t	he Electronic Asset	Evaluation System of the R	Registry Court (CEVR)	)
Operation of the Electronic Asset Evaluation Sys- tem of the Reg- istry Court (CEVR) In accordance with Section 117 of the Company Registry Act and Sections 10/C-F of	Only organizations may be registered in the CEVR sys- tem. The organization may appoint a general and a technical contact person in relation to the services and can also provide	In case of registered organ- izations, the CEVR system keeps record of the contact details of the general and technical contact persons of the registered organiza- tions (name, e-mail ad- dress, telephone number). Microsec uses these data for the purposes of resolv- ing eventual problems aris- ing in connection with	The data pertaining to the organization are retained in the system in the period between the ap- proved registration of the given organi- zation and the com- pletion of the ap- proved request to	<ul> <li>system operator</li> <li>application operators</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
the pertaining De- cree of the Minis- ter of Justice No. 24/2006 (V.18.), the electronic evaluation of the assets of compa- nies subject to in- voluntary dissolu- tion is carried out by the registry courts. The pri- mary aim of the CEVR system is that organizations requested by the registry courts to provide infor- mation in course of the involuntary dissolution pro- cess, are enabled to provide the re- quested infor- mation by way of electronic docu- ments.	access to the sys- tem for users within its own or- ganization. The data of these users is transferred to Microsec by the or- ganization to en- sure the use of the CEVR system by said users. There- fore, the legal ba- sis is Article 6. (1) f) of the General Data Protection Regulation – data processing is nec- essary for the pur- poses of the legiti- mate interests pursued by the controller or a third party	sending messages within the VIEKR system. The system retains the data indicated in the signature, encryption and authentica- tion certificates necessary for the use of the CEVR sys- tem, in case of users of an organization, the data indi- cated in their certificate. (The user of the organiza- tions may be a natural per- son or the automatism of the organization.) The CEVR system must store the meta data, the deposit slip and the receipt slip of the deliveries for a period of 1 year as of the date of their creation. These contain data that are suitable to determine the identity of the sender and the addressee of the given delivery. The messages forwarded via the system may contain personal data. However, these are coded with end- to-end encryption, so the content thereof is not ac- cessible to Microsec and therefore Microsec does not qualified neither as data controller nor data proces- sor in this relation.	delete such organi- zation from the sys- tem. CEVR backup files contain the above data for a period of one year. The log files are also stored for one year. The system stores the meta data of the deliveries and the deposit and receipt slips for a period of 1 year to ensure traceability.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
17 A) Processing the Data of Contact Persons of Clients and Potential Clients in case of Individual Agreements and Interested Parties				
Conclusion and performance of individual agreements with clients en- tered – includ- ing participation on tenders (giv- ing offers) and responding to the queries of potential clients interested in our services Maintaining a company calen- dar (recording meetings, dis- cussions) Purpose of data processing: more efficient work organiza- tion	Article 6 (1) f) of the General Data Protection Regula- tion – Microsec le- gitimate interest In case we receive (e.g recorded in an agreement) the contact details from our client / potential client (typically the em- ployer), we as- sume that the em- ployer has appro- priate legal basis to disclose the given data	In the course of the conclu- sion and performance of cli- ent agreements based indi- vidual orders, offers made in relation to the conclusion of such agreements, re- quest of information about our services, Microsec comes into contact with the individuals representing the partner, so for example the interested parties fill out on our website the con- tact form (name, e-mail address, telephone num- ber, and the services, which are subject to the in- terest of the partner), the person proceeding on be- half of the client sends an e-mail to Microsec staff with the intention of enter- ing into an agreement or the performance thereof. These emails are typically signed by an automatic sig- nature. Therefore, the pro- cessed data are typically the contact details of the individual proceeding on behalf of the partner in connection with the agree- ment (name, address, tele- phone number, e-mail) and	After receipt of the result of a tender process, the responsible colleague of our sales department erases such parts of the offer made by Microsec that contain personal data. In the event that the tender is successful, the personal data indicated in the respective agreement is erased after 5 years as of the completion of the services as set forth in Section 6:22 of the Civil Code (after the lapse of the statutory limitation period) in order to ensure that if a legal dispute arises Microsec is able to verify that the communication with the client was in accordance with the agreement via the channels determined by the client and that it	<ul> <li>sales colleagues</li> <li>Pipedrive OU is a data processor in this case</li> <li>Public entries in the calendar are accessible to all colleagues.</li> <li>Private and confidential events can only be viewed by the employee.</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		also the his/her activity in relation to the preparation and performance of the agreement. Microsec conducts meet- ings and negotiations with external partners and other natural persons. These meetings are organized by using the company calen- dar. Typical data pro- cessed: partner's name, contact details (phone number, e-mail address).	had not breached the provisions thereof (e.g the in- formation or the payment notice was sent to the appropri- ate e-mail address etc.). We delete the con- tents of the com- pany calendar once a year and store the data contained therein for a period of maximum one year.	
17 B) Finding Pot	ential Clients, build	ling customer relationships	3	
To build and maintain a cus- tomer relation- ship, to con- clude individual customer con- tracts with Mi- crosec	Article 6 (1) f) of the General Data Protection Regula- tion – the legiti- mate interest of Microsec	Inquiries from Microsec are made through the profes- sional (and not private) contact details (name, e- mail address, telephone number) made publicly available by potential part- ners and interested parties.	The data will be de- leted when it be- comes clear and cer- tain that business cooperation with the potential partner or interested party cannot be estab- lished for any rea- son. The data of the partners will be de- leted after the exist- ence of the partner- ship when it be- comes certain that another, different	<ul> <li>V2X PKI team members,</li> <li>Employees working in the sales department</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
			type of business co- operation can no longer take place between them and Microsec.	
18 Operating the	Call Center			
Call Center and handling com- plaints Accurate docu- mentation of your contact details and the conversa- tions with our call center in order to ensure that the requests and com- ments in connec- tion with the activ- ity of Microsec are available in the case of any subse- quent question or dispute in their original form and also that we may contact you in re- lation to any of the above, if neces- sary. Further pur- poses of the data processing is the identification of	Article 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject, which is provided by the client by way of using our call cen- ter.	When you contact our call center, we record your tel- ephone number, first and last name, voice, the or- ganization which you rep- resent, in case of queries related to certificates, the number of the card af- fected, the data of the cer- tificate-subject, in case of certificate suspension: the following data of the certif- icate subject: name as dis- played in his/her identifica- tion document, birth name, mother's name, place and date of birth, number of the ID card or the suspension password. Furthermore, we record all personal data in addition to the above which you may disclose during the telephone conversa- tion, including especially the circumstances of the matter in respect of which	Until withdrawal of the data subject's consent and in the absence thereof, 90 days after the tele- phone conversation took place.	<ul> <li>employee of the client service desk participating in the call</li> <li>department leader of the client service desk</li> <li>employee of the technical support department participating in the call</li> <li>leader of the technical support department colleague responsible for quality assurance</li> <li>Arenim Technologies Fejlesztő és Szolgáltató Korlátolt Felelősségű Társaság is a data processor in this case</li> <li>with the permission of the head of customer service, a new colleague may listen to old recordings for learning purposes within the framework of a mentoring program, or the mentor can listen to his / her mentee's conversations for monitoring purposes</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
the client in course of perform- ing our contrac- tual obligations (e.g suspension of certificates) and the quality assur- ance of our call center, to guaran- tee client satisfac- tion by evaluating and monitoring of the work of our call center col- leagues.		you contacted the call cen- ter.		
Recruitment	Article 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is provided by send- ing the job applica- tion-related docu- ments	Name, telephone number, e-mail address (potentially date of birth), qualification, professional experience, language skills (as provided in the CV or resumé of the applicant).	The job applications we receive via our website, job portals or other sources are stored for a period of 1 year as of re- ceipt considering that in case the se- lection process is extended or unsuc- cessful, we often contact applicants who submitted their application to us months before we contact them.	<ul> <li>HR manager</li> <li>Board of directors</li> <li>future supervisor of the applicant</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?	
Sending adver- tising materials by e-mail and advertising by telephone	Section 6(1) of the Act XLVIII of 2008 on the essential conditions and cer- tain limitations of business advertis- ing activity (Act on Advertisement) – the previous, un- ambiguous and ex- press consent of the targeted per- son	The name of the possible recipient, name of organi- zation, title, e-mail address (telephone number if shared), scope of products, which falls within the recip- ient's field of interest.	Upon the withdrawal of consent, the per- sonal data must be deleted.	<ul> <li>colleague responsible for marketing</li> <li>colleagues responsible for sales</li> </ul>	
Promotions, campaigns and media appear- ances (as per the conditions applicable to the promotion)	Article 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is provided by partic- ipating in the pro- motion or cam- paign or attending the media appear- ances (pursuant to the conditions ap- plicable to partici- pating in the pro- motion)	The scope of the personal data is determined on a case-by-case basis, as per the conditions applicable to participating in the promo- tion.	The term of the data processing is deter- mined on a case-by- case basis as per the conditions applica- ble to participating in the promotion. If the data subject withdraws his / her consent, the per- taining data shall be erased.	The scope of the affected persons is determined on a case- by-case basis, as per the conditions applicable to partici- pating in the promotion. In the absence thereof, the per- sons carrying out tasks in connection with the promotion.	
21 V2X User Porta	21 V2X User Portal				
Use of certain menu items of the V2X User Portal	General Data Pro- tection Regulation Article 6 (1) (b)	E-mail address (password) for registration	user cannot delete the V2X User Portal account. If the user		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
available through the website https://por- tal.v2x-pki.com/. Upon registration, the user accepts a separate Terms of Use.	performance of a contract – by way of accepting the Terms of Use, the user enters into a contract with Mi- crosec at the time of registration, the execution of which requires Microsec to process the por- tal login data.		has not logged in to the V2X User Portal for at least one year, the account will be deleted by Microsec, together with the login data associ- ated with the ac- count.	<ul> <li>for debugging purposes, system administrators, devel- opers</li> </ul>
22 Data Processin	g related to registe	ering for V2X PKI test certi	ficates	
Personal data dis- closed before reg- istering for the V2X Public Key Instrastructure ("PKI") service, used for market- ing purposes and sending newsletters	Based on Section 6 (1) of Act XLVIII of 2008 on the condi- tions and re- strictions of com- mercial advertising activities (Adver- tisement Act) – the explicit and unam- biguous prior con- sent of the data subject	The name, IP address, email address, name of the employer, position of the person registering for the test certificates	Users are entitled to withdraw their con- sent at any time on the same platform, furthermore, at the end of each email, Microsec informs the data subjects on how to unsubscribe and indicates the link where they can perform it. Upon withdrawal of the	<ul> <li>the operators and developer of the application</li> <li>marketing and sales department employees</li> </ul>
<b>V2X PKI</b> is a PKI- based certification test system re- quired for proper secure and stand-			consent, Microsec erases the personal data immediately.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
ard communica- tion between com- municating vehi- cles, road users, and transportation infrastructure. In the system it is possible to regis- ter (user, organi- zation, devices), then to request different test cer- tificates - devel- oped for vehicles, road users and transport infra- structure units - to use the functions necessary for test- ing.				
There is an oppor- tunity to contact the operators of the application through the V2X PKI Test service. Any personal data provided in the course of contact- ing the operators shall only be used for keeping in con- tact with the us- ers.	Article 6 (1) a) of the of the General Data Protection Regulation – con- sent of the data subject which is provided by ticking the appropriate box on the website	Name, email address, IP address, name of the em- ployer, position	Contact details shall be processed as long as the consent of the data subject is with- drawn, in the lack of such withdrawal as long as there is rele- vant communication with the interested person, in the topic indicated by them.	<ul> <li>the operators and developers of the application</li> <li>marketing and sales department employees</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
23 Data processir	ng related to V2X PI	XI certificate requests		
Data processing of the operator manager ap- pointed by the client and the operators regis- tered by the op- erator manager in course of us- ing the live ver- sion of the V2X PKI service The Microsec V2X PKI service Only secure and stand- ard communica- tion between com- municating vehi- cles, road users, and transportation infrastructure. Only operators registered by the operator manager and the operator manager ap- pointed by the cli- ent may login to the system and the operators may	The clients of the V2X PKI service (mainly organiza- tions) appoint such operator manag- ers, who are enti- tled to register op- erators who will then proceed in the matter of reg- istration (request- ing certificates for devices) and revo- cation of devices. To authenticate the V2X device registration and revocation re- quests and to en- ter the device management plat- form, the ap- pointed persons shall be identified, which occurs based on username and password, and via the PassByMEap- plication	The name, email address, phone number of the oper- ators announced by the op- erator manager and the op- erator manager appointed by the client, name of the employer, username and password and the infor- mation required to use PassByME in accordance with this Privacy Notice. In case of the operator man- ager, the type and number of the identity document is also required, because the relevant EU-level regula- tion requires that the PKI service provider shall use an identity document as basis for identification (EU Certificate Policy, 13 March 2019 [2], Section 3.2.3.)	Active data manage- ment terminates when the contract with the client using the service is termi- nated, since if the client does not have an active service, processing the data of the operator manager and the operators appointed by the client are no longer necessary. The activity logs of the operator man- ager and the opera- tors are stored in the system for 5 years after the ter- mination of the con- tract, in accordance with Section 6:22 of the Civil Code (gen- eral limitation pe- riod), in order to en- sure that, in the event of a dispute arising in connection with the provided service after the ter- mination of the con- tract, Microsec can	<ul> <li>registration officers</li> <li>the operators of the application</li> <li>system administrators</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
request different certificates - de- veloped for vehi- cles, road users and transport in- frastructure units. Microsec cannot fulfill the registra- tion requests of the clients using the V2X PKI ser- vice, (i) if Microsec cannot verify that the operators have been regis- tered by such op- erator managers who were ap- pointed by the cli- ent (ii) if Microsec cannot verify that such persons reg- istered the de- vices who had been authorized by the operator managers of the client to do so as operators (iii) if Microsec cannot notify the operator of the client when a registration is unsuccessful / an anomaly occurs related to the reg- istration.	The data neces- sary for such iden- tification (which are the data of the employees of Mi- crosec's client) are sent to Microsec by the client. in order to enable Mi- crosec's client to securely use the V2X PKI service provided by Mi- crosec. Therefore, the legal basis is Article 6 (1) f) of the General Data Protection Regula- tion – the data processing is nec- essary for pursu- ing the lawful in- terest of Microsec as data processor and its client as third party. The le- gitimate interest of Microsec is that it may fulfill its obli- gations arising out of the contract concluded with the client. The legiti- mate interest of Microsec's client as third party is using the V2X service in		prove that the sys- tem has performed its functions properly and that Microsec has not acted in breach of contract. This is the basis for Microsec's legitimate interest in data processing af- ter the termination of the service con- trac.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
In order for Mi- crosec to be able to perform the above verification process, it is nec- essary that the ope-rator manag- ers and operators can only access the V2X PKI ser- vice platform after having provided the username and password and the additional infor- mation required to use PassByMe as described in this notice.	the most secure way possible.			
24 Data processir	ng related to V2X Ro	oot CA inclusion		
If a V2X PKI ser- vice provider wants to apply for the inclusion of its Root CA certificate in the V2X PKI Trust List oper- ated by Microsec,, then based on the Microsec V2X TLM CPS and the rele- vant EU regula- tions, the service	General Data Pro- tection Regulation Article 6 (1) (f) le- gitimate interest of Microsec or a third party – by way of filling out a special application form with the requested information, sign- ing this form, and sending it to Mi-	The following data of the authorized representative person are processed: name, time and place of birth, company phone and company email address of the person as well as his/her position within the company, and any other data included in the Certifi- cate Authorisation issued by the V2X PKI service pro- vider applying for its Root	Active data manage- ment terminates when the included Root CA certificate is deleted form the Mi- crosec Certificate Trust List. The Certificate Au- thorisation docu- ment (containing the data of the au- thorized representa- tive) is stored for 5	<ul> <li>registration officers</li> <li>colleague responsible for quality assurance</li> <li>board member responsible for V2X PKI services</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
provider's author- ized representa- tive person must provide Microsec with his/her per- sonal data (e.g. name, place and time of birth) and contact infor- mation (e.g. com- pany email), so that Microsec can identify this au- thorized repre- sentative person and check his/her data, in order to accept the appli- cation and per- form the Root CA certificate inclu- sion	crosec, the author- ized representa- tive initiates a con- tractual agree- ment with Mi- crosec. By way of accepting the ap- plication and in- cluding the Root CA certificate into the Microsec Cer- tificate Trust List, a contractual agree- ment is estab- lished between Mi- crosec and the au- thorized repre- sentative person's organization. The creation of this contractual agree- ment is the legiti- mate interest of both parties.	CA inclusion (based on the EU C-ITS Certificate Policy, 13 March 2019 [2], Section 3.2.3.1).	years after the ter- mination of the con- tract, in order to en- sure that in the event of a dispute, Microsec may prove that it has properly verified the identity and representation rights of the author- ized representative. The minimum 5 years long data re- tention period is prescribed by Sec- tion 5.5 of the EU C- ITS Certificate Pol- icy.	
25 Data processin	g related to web-S	zignó services		
With web-Szignó service users can create electronic folders on the web platform and in- sert documents into the folders, download docu- ments from the folders or to place	Article 6 (1) b) of the General Data Protection Regula- tion – processing is necessary for the performance of a contract to which you are a party or in order to take	In order to provide the ser- vice and conclude the agreement we request the following personal data: email address. In order to issue our invoice we store especially the fol- lowing personal data: the	Personal data pro- vided upon registra- tion are erased after 5 years from the completion of the services as set forth in Section 6:22 of the Civil Code (after the lapse of the stat-	The system administrators can access the data provided upon registration.

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?	
electronic signa- tures on the PDF files or folders and forward it to a cer- tain addressee. The purposes of processing per- sonal data given at the registration is the providing of services and con- cluding an agree- ment with the data subject. In case the data sub- ject obtains ser- vices that are sub- ject to fees and therefore an in- voice needs to be issued, we also process such per- sonal data of the data subject that are necessary for invoicing pur- poses.	steps at your re- quest prior to en- tering into a con- tract. After the termina- tion of the service contract: General Data Protection Regulation Article 6 (1) f) Microsec's legitimate interest	name and address of the addressee of the invoice, based on Point 8 of the pre- sent chart.	utory limitation pe- riod) if no legal dis- pute has been initi- ated between the data subject and the Service Provider pertaining to the services. Personal data re- lated to billing shall be processed as set out in Point 8 of this Annex, for the pe- riod prescribed for the processing of ac- counting data.		
26 Client Portal /	26 Client Portal / Account				
Use of the services of the Client Portal / Account availa- ble via the website https://portal.e-	Article 6 (1) b) of the General Data Protection Regula- tion – Accepting the Terms of Use	The e - mail address (pass- word) for registration, the certificate user ID (OID) and the type of document uploaded depend on the	Uploaded docu- ments will be de- leted after 30 days. The account cannot be deleted by the	Customer Service representatives, members of the Sales Team, Troubleshooting Administrator, Developer - Access is set by the IT Operations Department to the person whose department head requested access because it is re- quired to serve customers.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
szigno.hu/. Upon registration, the User shall accept the Terms of Use.		personal data we handle (eg personal data on the in- voice, uploaded documents related to the application, etc.) For information security reasons, access to the Cli- ent Portal / Account is via two-factor authentication. The first factor is email ad- dress and password, then the user shall either pre- sent a code received in SMS code or approve the login in the e-Szignó appli- cation (second factor). If Microsec sends the user an SMS as the second factor for authentication, the sms is sent to the phone num- ber provided when the cer- tificate was applied for, and Microsec uses this phone number to contact the cer- tificate holder for this pur- pose as well. The user has the possibility to use the e- Szignó mobile application for second factor authenti- cation if the application had been previously installed in order to use the remote key management service. In this case, Microsec already has access to such data in connection with the user's	User. If Microsec sets the User to "not our customer" sta- tus (meaning that there is no valid ser- vice contract exist- ing at Microsec re- garding the Cus- tomer), the User's account will be de- leted 1 month later. The account of such User to whom Mi- crosec does not as- sign a Certificate User ID (OID) will be deleted 1 year after registration. The data stored for the purpose of two- factor authentica- tion (telephone number, data of the mobile phoe used for the e-Szigno mo- bile app) is stored as long as the the two- factor authentica- tion method is set or the account is termi- nated.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		mobile phone that the pre- sent Privacy Notice outlines with regard to the Pass- ByME mobile signature ser- vice. If the user has in- stalled the e-Szognó mobile application on more than one mobile device, Mi- crosec will display to the user, at login, the identifi- cation information (type of mobile device, operating system) of the different de- vices, in order to allow the user to choose the applica- tion installed on his mobile device in which he wishes to receive the messages for the purpose of second fac- tor authentication.		
27 Processing ext	ternal requests			
Processing of e- mails / inquiries / written complaints from customers / interested parties.	Article 6 (1) a) of the General Data Protection Regula- tion – consent of the data subject. By sending an e- mail to a contact e- mail address or contact interface provided by Mi- crosec, you ex- pressly consent to the processing of	All personal data provided by the Customer / Inter- ested Party in the given e- mail / other request.	5 years from receipt (statutory limitation period) is the reten- tion period of re- quests.	The internal administration and ticket management sys- tems may be accessible to all Microsec employees. The re- quest is handled by the department and its staff responsi- ble for the subject of the request.

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
	your personal in- formation.			
28 Test Certificate	es			
https://srv.e- szigno.hu/in- dex.php?lap=szoftve- res_teszt_igenyles	Article 6 (1) a) of the General Data Protection Regula- tion – consent of the data subject.	Only the contact email ad- dress is real data managed as part of the service. Otherwise, non-real data is included in the test certifi- cates, the attention of the users of the service is ex- plicitly warned not to pro- vide real data when apply- ing for the test certificate. If the user of the service still provides real data, we consider that he / she also contributes to the pro- cessing of his / her real data at the same time.	By the withdrawal of the consent, Mi- crosec deletes the personal data with- out any undue de- lay.	The test certificate registry is public. https://srv.e-szigno.hu/teszt_tan_kereses
29 Transfer of dat	a processed by Mic	rosec to a third party cost	bearer	
Microsec may transfer to a third party cost bearer personal data pro- vided to Microsec in course of apply- ing for a certifi- cate, in case the service is entirely or partially not fi- nanced by the Subscriber or the	Article 6 (1) f) of the General Data Protection Regula- tion - legitimate in- terest of Microsec or a third party. It is the legitimate interest of the Coast Bearer that the service pro- vided by Microsec is financed by the	The minimum possible amount of personal data obtained by Microsec dur- ing the certificate applica- tion that enables the Cost Bearer to identify the per- son or entity for whom the service is financed or who is benefiting from the dis- count without any doubt, in particular the name and tax number of the person (cer- tificate subject) or entity	The processing (in relation to the trans- fer) ceases when the data is transferred to a third party. If the transferred data are processed by Microsec for other data pro- cessing purposes, Microsec shall con- tinue to process	<ul> <li>the sales representative who provides the data to the Cost Bearer</li> <li>the developers of the customer record system, application operators and system administrator</li> <li>customer service staff</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
subject of the cer- tificate, but by a third party cost bearer (hereinaf- ter referred to as <b>Cost Bearer</b> ). The purpose of the data transfer is to verify that only such persons ap- plied for a certifi- cate indicating the Cost Bearer, with whom the Cost- Bearer had previ- ously agreed in this respect and therefore, the Cost Bearer only finances the certif- icates of such en- titled persons. If the certificate is fi- nanced in order that it is used by the subject in a system operated by the Cost Bearer, Microsec may also transfer data to the Cost Bearer for the pur- pose of facilitating the use of the cer- tificates in its own system (verifying	entitled to it, or that the financed certificates are ac- tually used by the subjects in the	sary for the identification of	them in accordance with the provisions of this Privacy No- tice after the trans- fer.	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
registration, tech- nical assistance).				
Provision of remote assistance service free of charge at	Article 6(1)(a) of the General Data Protection Regula- tion - the consent	ices to Microsec Customer When providing the Re- mote Assistance Service, Microsec is entitled to ac- cess information to be	Microsec does not record any data dur- ing the provision of the Remote Assis-	The support colleague of Microsec providing the Remote Assistance Service
quest	of the data subject, the Customer gives Microsec access to his/her device for viewing and control purposes, his/her consent is given by expressing his/her explicit consent when requesting the Remote Assis- tance service during the telephone con- versation and by maintaining the session while per- sonal data is poten- tially disclosed.	found on the device of the Customer and to modify the settings of the device only to the extent neces- sary to resolve the problem identified by the Customer. When providing the Re- mote Assistance Service, Microsec has access to the following personal data: name, telephone number. Microsec already processes these data for other data processing purposes. By default, during provid- ing the Remote Assistance Service, Microsec may not access documents contain- ing personal data on the Customer's device, how- ever, it cannot be excluded that the support colleague of Microsec providing the Remote Assistance Service may access information available on the device of	tance Service and does not have ac- cess to the data on the Customer's de- vice after the session has ended. Microsec will not process any personal data of the Customer requesting the Service, after the Remote Assistance has been completed (with regard to this data processing pur- pose).	

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		the Customer (e.g. on the 'Desktop') that qualifies as personal data		
		During the provision of the Remote Assistance Service, the Customer will continu- ously monitor and control the provision of the Re- mote Assistance Service, and may take back control of his/her device and inter- rupt the session at any time. If the Customer does not interrupt the provision of the Remote Assistance Service, the Customer shall be deemed to have agreed to the changes made on his/her device and to the support colleague of Mi- crosec having access to his/her personal data po- tentially disclosed during the Remote Assistance Ser-		
		vice. If, during the provision of the Remote Assistance Ser- vice, Microsec does indeed access the personal data on the device and the Cus- tomer does not interrupt the session, the Customer shall be deemed to have considered the access to be indispensable for the provi- sion of the Remote Assis- tance Service, to have		

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		given its express consent to the data processing and to have an adequate legal basis for processing the data and making them available to Microsec.		
31 e-Szignó Mobil	e application crash	monitoring		
Monitoring of pos- sible crashes of the e-Szignó mobile app with the Fire- base Crashlytics crash reporting so- lution, which noti- fies the developers when a user's mo- bile device crashes during using the e- Szignó mobile app and provides anal- ysis of the crashes The purpose of the data processing is to correct the us- er's error, maintain the software qual- ity of the mobile application, and to fulfill customer re- quests.	General Data Pro- tection Article 6 (1) b) - the processing is necessary for the performance of a contract to which the data subject is a party. Under the end-user licence agreement of the e-Szignó Mo- bile application, Mi- crosec must ensure that certain fea- tures of the applica- tion work on the end-user's mobile device.	If the e-Szignó Mobile Ap- plication crashes on the us- er's device, Microsec will not be able to fulfil its con- tractual obligations in rela- tion to the features of the application (e.g. creation of an electronic signature). In order for Microsec to prevent further errors and to be informed of the crash of the application (even if the user does not file a complaint), Microsec col- lects the following data through the Firebase Crashlytics application: the version of the application running on the end-user's device, the operating sys- tem version, the type of device, the language, the circumstances of the crash, the user's OID or, in the	Microsec retains the data collected through the Firebase Crashlytics applica- tion for each crash for 90 days after the app crash.	<ul> <li>the developers of mobile app</li> <li>support mun-companions</li> </ul>

Type and pur- pose of the data processing	Legal basis of the data pro- cessing	Categories of the pro- cessed data	Term of the data processing	Who has authorized access to the data within Mi- crosec?
		absence of an OID, the us- er's email address, and the unique identifier of the user within the operating system (vendorid). The OID is required so that, if a user reports a crash, infor- mation about the crash on his or her specific device is available for troubleshoot- ing purposes.		