

Quality Policy

The primary objectives of Microsec Ltd. management and all employees is to ensure that:

- IT systems developed by Microsec Ltd. and the services provided (eIDAS Trust Services, IM Online, Mediátor, PassBy[ME], V2X PKI service, other IT and trust services)
 - align as closely as possible with user needs,
 - be built on modern tools,
 - manage resources efficiently and
 - operate securely.
- Users are fully and professionally informed to facilitate the seamless use of systems and services,
- Users trust Microsec Ltd. when they have questions regarding the use of the systems,
- Systems operated by Microsec Ltd. fully comply with relevant security regulations.

To achieve impeccable software development, software operation, and service quality, Microsec Ltd.:

- Adheres to its quality management system according to ISO 9001:2015 and other applicable standards, relevant laws, and regulations,
- Consistently meets deadlines specified in software development, software operation, and service provider contracts,
- Strives to ensure that the completed works and services reflect the needs of clients and serve their interests.

The management of Microsec Ltd. is committed to continuously improving the effectiveness of the quality management system and expects full cooperation from every employee and subcontractor to achieve the company's quality objectives.

Every employee and partner of Microsec Ltd. is responsible for the quality of their own work and compliance with the requirements of the quality management system.

Budapest, 19 January 2024.

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Chairman of the Board